

# H-GAC

Houston-Galveston Area Council

P.O. Box 22777 · 3555 Timmons · Houston, Texas 77227-2777

**Cooperative Agreement - Contract - Intrado Life & Safety Solutions, Corporation - Public Services - ID: 10841**

## MASTER GENERAL PROVISIONS

This Master Agreement is made and entered into, by and between the Houston-Galveston Area Council hereinafter referred to as H-GAC having its principal place of business at 3555 Timmons Lane, Suite 120, Houston, Texas 77027 and Intrado Life & Safety Solutions, Corporation, hereinafter referred to as the Contractor, having its principal place of business at 1601 Dry Creek Drive, Longmont, CO 80503.

WITNESSETH:

WHEREAS, H-GAC hereby engages the Contractor to perform certain services in accordance with the specifications of the Master Agreement; and

WHEREAS, the Contractor has agreed to perform such services in accordance with the specifications of the Master Agreement;

NOW, THEREFORE, H-GAC and the Contractor do hereby agree as follows:

### **ARTICLE 1: LEGAL AUTHORITY**

The Contractor warrants and assures H-GAC that it possesses adequate legal authority to enter into this Master Agreement. The Contractor's governing body, where applicable, has authorized the signatory official(s) to enter into this Master Agreement and bind the Contractor to the terms of this Master Agreement and any subsequent amendments hereto.

### **ARTICLE 2: APPLICABLE LAWS**

The Contractor agrees to conduct all activities under this Master Agreement in accordance with all federal laws, executive orders, policies, procedures, applicable rules, regulations, directives, standards, ordinances, and laws, in effect or promulgated during the term of this Master Agreement, including without limitation, workers' compensation laws, minimum and maximum salary and wage statutes and regulations, and licensing laws and regulations. When required, the Contractor shall furnish H-GAC with satisfactory proof of its compliance therewith.

### **ARTICLE 3: PUBLIC INFORMATION**

Except as stated below, all materials submitted to H-GAC, including any attachments, appendices, or other information submitted as a part of a submission or Master Agreement, are considered public information, and become the property of H-GAC upon submission and may be reprinted, published, or distributed in any manner by H-GAC according to open records laws, requirements of the US Department of Labor and the State of Texas, and H-GAC policies and procedures. In the event the Contractor wishes to claim portions of the response are not subject to the Texas Public Information Act, it shall so; however, the determination of the Texas Attorney General as to whether such information must be disclosed upon a public request shall be binding on the Contractor. H-GAC will request such a determination only if Contractor bears all costs for preparation of the submission. H-GAC is not responsible for the return of creative examples of work submitted. H-GAC will not be held accountable if material from submissions is obtained without the written consent of the contractor by parties other than H-GAC, at any time during the evaluation process.

### **ARTICLE 4: INDEPENDENT CONTRACTOR**

The execution of this Master Agreement and the rendering of services prescribed by this Master Agreement do not change the independent status of H-GAC or the Contractor. No provision of this Master Agreement or act of H-GAC in performance of the Master Agreement shall be construed as making the Contractor the agent, servant, or employee of H-GAC, the State of Texas, or the United States Government. Employees of the Contractor are

subject to the exclusive control and supervision of the Contractor. The Contractor is solely responsible for employee related disputes and discrepancies, including employee payrolls and any claims arising therefrom.

#### **ARTICLE 5: ANTI-COMPETITIVE BEHAVIOR**

Contractor will not collude, in any manner, or engage in any practice which may restrict or eliminate competition or otherwise restrain trade.

#### **ARTICLE 6: SUSPENSION AND DEBARMENT**

Debarment and Suspension (Executive Orders 12549 and 12689) – A contract award (2 CFR 180.220) must not be made to parties listed on the government-wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR Part 1966 Comp. p. 189) and 12689 (3 CFR Part 1989 Comp. p. 235), “Debarment and Suspension.” SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

Pursuant to the Federal Rule above, Respondent certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency or by the State of Texas and at all times during the term of the Contract neither it nor its principals will be debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency or by the State of Texas Respondent shall immediately provide the written notice to H-GAC if at any time the Respondent learns that this certification was erroneous when submitted or has become erroneous by reason of changed circumstances. H-GAC may rely upon a certification of the Respondent that the Respondent is not debarred, suspended, ineligible, or voluntarily excluded from the covered contract, unless the H-GAC knows the certification is erroneous.

#### **ARTICLE 7: GOAL FOR CONTRACTING WITH SMALL AND MINORITY BUSINESSES, WOMEN’S BUSINESS ENTERPRISES, AND LABOR SURPLUS AREA FIRMS (if subcontracts are to be let)**

H-GAC’s goal is to assure that small and minority businesses, women's business enterprises, and labor surplus area firms are used when possible in providing services under a contract. In accordance with federal procurements requirements of 2 CFR §200.321, if subcontracts are to be let, the prime contractor must take the affirmative steps listed below:

1. Placing qualified small and minority businesses and women’s business enterprises on solicitation lists;
2. Assuring that small and minority businesses and women’s business enterprises are solicited whenever they are potential sources;
3. Dividing total requirements, when economically feasible, into smaller task or quantities to permit maximum participation by small and minority businesses, and women’s business enterprises;
4. Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women’s business enterprises;
5. Using the services and assistance as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce.
- 6.

Nothing in this provision will be construed to require the utilization of any firm that is either unqualified or unavailable. The Small Business Administration (SBA) is the primary reference and database for information on requirements related to Federal Subcontracting <https://www.sba.gov/federal-contracting/contracting-guide/prime-subcontracting>

NOTE: The term DBE as used in this solicitation is understood to encompass all programs/business enterprises such as: Small Disadvantaged Business (SDB), Historically Underutilized Business (HUB), Minority Owned Business Enterprise (MBE), Women Owned Business Enterprise (WBE) and Disabled Veteran Business Enterprise (DVBE) or other designation as issued by a certifying agency.

**Contractor agrees to work with and assist HGACBuy customer in meeting any DBE targets and goals, as may be required by any rules, processes, or programs they might have in place. Assistance may include compliance with reporting requirements, provision of documentation, consideration of Certified/Listed subcontractors, provision of documented evidence that an active participatory role for a DBE entity was**

**considered in a procurement transaction, etc.**

#### **ARTICLE 8: SCOPE OF SERVICES**

The services to be performed by the Contractor are outlined in an Attachment to this Master Agreement.

#### **ARTICLE 9: PERFORMANCE PERIOD**

This Master Agreement shall be performed during the period which begins Aug 01 2023 and ends Jun 30 2025. All services under this Master Agreement must be rendered within this performance period, unless directly specified under a written change or extension provisioned under Article 21, which shall be fully executed by both parties to this Master Agreement.

#### **ARTICLE 10: PAYMENT OR FUNDING**

Payment provisions under this Master Agreement are outlined in the Special Provisions. H-GAC will not pay for any expenses incurred prior to the execution date of a contract, or any expenses incurred after the termination date of the contract.

#### **ARTICLE 11: PAYMENT FOR WORK**

The H-GAC Customer is responsible for making payment to the Contractor upon delivery and acceptance of the goods or completion of the services and submission of the subsequent invoice.

#### **ARTICLE 12: PAYMENT TERMS/PRE-PAYMENT/QUANTITY DISCOUNTS**

If discounts for accelerated payment, pre-payment, progress payment, or quantity discounts are offered, they must be clearly indicated in the Contractor's submission prior to contract award. The applicability or acceptance of these terms is at the discretion of the Customer.

#### **ARTICLE 13: REPORTING REQUIREMENTS**

If the Contractor fails to submit to H-GAC in a timely and satisfactory manner any report required by this Master Agreement, or otherwise fails to satisfactorily render performances hereunder, H-GAC may terminate this Master Agreement with notice as identified in Article 29 of these General Provisions. H-GAC has final determination of the adequacy of performance and reporting by Contractor. Termination of this Master Agreement for failure to perform may affect Contractor's ability to participate in future opportunities with H-GAC. The Contractor's failure to timely submit any report may also be considered cause for termination of this Master Agreement. Any additional reporting requirements shall be set forth in the Special Provisions of this Master Agreement.

#### **ARTICLE 14: INSURANCE**

Contractor shall maintain insurance coverage for work performed or services rendered under this Master Agreement as outlined and defined in the attached Special Provisions.

#### **ARTICLE 15: SUBCONTRACTS AND ASSIGNMENTS**

Except as may be set forth in the Special Provisions, the Contractor agrees not to assign, transfer, convey, sublet, or otherwise dispose of this Master Agreement or any right, title, obligation, or interest it may have therein to any third party without prior written approval of H-GAC. The Contractor acknowledges that H-GAC is not liable to any subcontractor or assignee of the Contractor. The Contractor shall ensure that the performance rendered under all subcontracts shall result in compliance with all the terms and provisions of this Master Agreement as if the performance rendered was rendered by the Contractor. Contractor shall give all required notices, and comply with all laws and regulations applicable to furnishing and performance of the work. Except where otherwise expressly required by applicable law or regulation, H-GAC shall not be responsible for monitoring Contractor's compliance, or that of Contractor's subcontractors, with any laws or regulations.

#### **ARTICLE 16: AUDIT**

Notwithstanding any other audit requirement, H-GAC reserves the right to conduct or cause to be conducted an independent audit of any transaction under this Master Agreement, such audit may be performed by the H-GAC local government audit staff, a certified public accountant firm, or other auditors designated by H-GAC and will be conducted in accordance with applicable professional standards and practices. The Contractor understands and

agrees that the Contractor shall be liable to the H-GAC for any findings that result in monetary obligations to H-GAC.

#### **ARTICLE 17: TAX EXEMPT STATUS**

H-GAC and Customer members are either units of government or qualified non-profit agencies, and are generally exempt from Federal and State sales, excise or use taxes. Respondent must not include taxes in its Response. It is the responsibility of Contractor to determine the applicability of any taxes to an order and act accordingly. Exemption certificates will be provided upon request.

#### **ARTICLE 18: EXAMINATION OF RECORDS**

The Contractor shall maintain during the course of the work complete and accurate records of all of the Contractor's costs and documentation of items which are chargeable to H-GAC under this Master Agreement. H-GAC, through its staff or designated public accounting firm, the State of Texas, and United States Government, shall have the right at any reasonable time to inspect, copy and audit those records on or off the premises by authorized representatives of its own or any public accounting firm selected by H-GAC. The right of access to records is not limited to the required retention period, but shall last as long as the records are retained. Failure to provide access to records may be cause for termination of the Master Agreement. The records to be thus maintained and retained by the Contractor shall include (without limitation): (1) personnel and payroll records, including social security numbers and labor classifications, accounting for total time distribution of the Contractor's employees working full or part time on the work, as well as cancelled payroll checks, signed receipts for payroll payments in cash, or other evidence of disbursement of payroll payments; (2) invoices for purchases, receiving and issuing documents, and all other unit inventory records for the Contractor's stocks or capital items; and (3) paid invoices and cancelled checks for materials purchased and for subcontractors' and any other third parties' charges.

Contractor agrees that H-GAC will have the right, with reasonable notice, to inspect its records pertaining to purchase orders processed and the accuracy of the fees payable to H-GAC. The Contractor further agrees that the examination of records outlined in this article shall be included in all subcontractor or third-party Master Agreements.

#### **ARTICLE 19: RETENTION OF RECORDS**

The Contractor and its subcontractors shall maintain all records pertinent to this Master Agreement, and all other financial, statistical, property, participant records, and supporting documentation for a period of no less than seven (7) years from the later of the date of acceptance of the final payment or until all audit findings have been resolved. If any litigation, claim, negotiation, audit or other action involving the records has been started before the expiration of the retention period, the records shall be retained until completion of the action and resolution of all issues which arise from it, or until the end of the seven (7) years, whichever is later, and until any outstanding litigation, audit, or claim has been fully resolved.

#### **ARTICLE 20: DISTRIBUTORS, VENDORS, RESELLERS**

Contractor agrees and acknowledges that any such designations of distributors, vendors, resellers or the like are for the convenience of the Contractor only and the awarded Contractor will remain responsible and liable for all obligations under the Contract and the performance of any designated distributor, vendor, reseller, etc. Contractor is also responsible for receiving and processing any Customer purchase order in accordance with the Contract and forwarding of the Purchase Order to the designated distributor, vendor, reseller, etc. to complete the sale or service. H-GAC reserves the right to reject any entity acting on the Contractor's behalf or refuse to add entities after a contract is awarded.

#### **ARTICLE 21: CHANGE ORDERS AND AMENDMENTS**

- A. Any alterations, additions, or deletions to the terms of this Master Agreement, which are required by changes in federal or state law or by regulations, are automatically incorporated without written amendment hereto, and shall become effective on the date designated by such law or by regulation.
- B. To ensure the legal and effective performance of this Master Agreement, both parties agree that any amendment that affects the performance under this Master Agreement must be mutually agreed upon and

that all such amendments must be in writing. After a period of no less than 30 days subsequent to written notice, unless sooner implementation is required by law, such amendments shall have the effect of qualifying the terms of this Master Agreement and shall be binding upon the parties as if written herein.

- C. Customers have the right to issue a change order to any purchase orders issued to the Contractor for the purposes of clarification or inclusion of additional specifications, qualifications, conditions, etc. The change order must be in writing and agreed upon by Contractor and the Customer agency prior to issuance of any Change Order. A copy of the Change Order must be provided by the Contractor to, and acknowledged by, H-GAC.

## **ARTICLE 22: CONTRACT ITEM CHANGES**

- A. If a manufacturer discontinues a contracted item, that item will automatically be considered deleted from the contract with no penalty to Contractor. However, H-GAC may at its sole discretion elect to make a contract award to the next lowest Respondent for the item, or take any other action deemed by H-GAC, at its sole discretion, to be in the best interests of its Customers.
- B. If a manufacturer makes any kind of change in a contracted item which affects the contract price, Contractor must advise H-GAC of the details. H-GAC may allow or reject the change at its sole discretion. If the change is rejected, H-GAC will remove the item from its program and there will be no penalty to Contractor. However, H-GAC may at its sole discretion elect to make a contract award to the next lowest Respondent for the item, or take any other action deemed by H-GAC, at its sole discretion, to be in the best interests of its Customers.
- C. If a manufacturer makes any change in a contracted item which does not affect the contract price, Contractor shall advise H-GAC of the details. If the 'new' item is equal to or better than the originally contracted item, the 'new' item shall be approved as a replacement. If the change is rejected H-GAC will remove the item from its program and there will be no penalty to Contractor. However, H-GAC may at its sole discretion elect to make a contract award to the next lowest Respondent for the item or may take any other action deemed by H-GAC at its sole discretion, to be in the best interests of its Customers.
- D. In the case of specifically identified catalogs or price sheets which have been contracted as base bid items or as published options, routine published changes to products and pricing will be automatically incorporated into the contract. However, Contractor must still provide thirty (30) calendar days written notice and an explanation of the changes to products and pricing. H-GAC will respond with written approval.

## **ARTICLE 23: CONTRACT PRICE ADJUSTMENTS**

### **Price Decreases**

If Contractor's Direct Cost decreases at any time during the full term of this award, Contractor must immediately pass the decrease on to H-GAC and lower its prices by the amount of the decrease in Direct Cost. (Direct Cost means Contractor's cost from the manufacturer of any item or if Contractor is the manufacturer, the cost of raw materials required to manufacture the item, plus costs of transportation from manufacturer to Contractor and Contractor to H-GAC. Contractor must notify H-GAC of price decreases in the same way as for price increases set out below. The price decrease shall become effective upon H-GAC's receipt of Contractor's notice. If Contractor routinely offers discounted contract pricing, H-GAC may request Contractor accept amended contract pricing equivalent to the routinely discounted pricing

### **Price Increases**

Contractors may request a price increase for items priced as Base Bid items and Published Options after twelve (12) months from the bid opening date of the bid received by H-GAC. The amount of any increase will not exceed actual documented increase in Contractor's Direct Cost and will not exceed 10% of the previous bid price. Considerations on the percentage limit will be given if the price increase is the result of increased tariff charges, or other economic factors.

### **Price Changes**

Any permanent increase or decrease in offered pricing for a base contract item or published option is considered a price change. Temporary increases in pricing by whatever name (e.g. 'surcharge', 'adjustment', 'equalization charge', 'compliance charge', 'recovery charge', etc.), are also considered to be price changes. For published catalogs and price sheets as part of an H-GAC contract, requests to amend the contract to reflect any new published catalog or price sheet must be submitted whenever the manufacturer publishes a new document. The request must include the new catalog or price sheet.

All Products shall, at time of sale, be equipped as required under any then current applicable local, state, and federal government requirements. If, during the course of any contract, changes are made to any government requirements which cause a manufacturer's costs of production to increase, Contractor may increase pricing to the extent of Contractor's actual cost increase. The increase must be substantiated with support documentation acceptable to H-GAC prior to taking effect. Modifications to a Product required to comply with such requirements which become effective after the date of any sale are the responsibility of the Customer.

#### **Requesting Price Increase/Required Documentation**

Contractor must submit a written notification at least thirty (30) calendar days prior to the requested effective date of the change, setting the amount of the increase, along with an itemized list of any increased prices, showing the Contractor's current price, revised price, the actual dollar difference and the percentage of the price increase by line item. Price change requests must include H-GAC Forms D Offered Item Pricing and E Options Pricing, or the documentation used to submit pricing in the original Response and be supported with substantive documentation (e.g. manufacturer's price increase notices, copies of invoices from suppliers, etc.) clearly showing that Contractor's actual costs have increased per the applicable line-item bid. The Producer Price Index (PPI) may be used as partial justification, subject to approval by H-GAC, but no price increase based solely on an increase in the PPI will be allowed. This documentation should be submitted in Excel format to facilitate analysis and updating of the website. The letter and documentation must be sent to Brian Denzel, H-GAC, Public Services Manager at [brian.denzel@h-gac.com](mailto:brian.denzel@h-gac.com).

#### **Review/Approval of Requests**

If H-GAC approves the price increase, Contractor will be notified in writing; no price increase will be effective until Contractor receives this notice. If H-GAC does not approve Contractor's price increase, Contractor may terminate its performance upon sixty (60) days advance written notice to H-GAC, however Contractor must fulfill any outstanding Purchase Orders. Termination of performance is Contractor's only remedy if H-GAC does not approve the price increase. H-GAC reserves the right to accept or reject any price change request.

#### **ARTICLE 24: DELIVERIES AND SHIPPING TERMS**

The Contractor agrees to make deliveries only upon receipt of authorized Customer Purchase Order acknowledged by H-GAC. Delivery made without such Purchase Order will be at Contractor's risk and will leave H-GAC the option of canceling any contract awarded to the Contractor. The Contractor must secure and deliver any item within five (5) working days, or as agreed to on any corresponding customer Purchase Order.

Shipping must be Freight On Board Destination to the delivery location designated on the Customer purchase order. The Contractor will retain title and control of all goods until delivery is completed and the Customer has accepted the delivery. All risk of transportation and all related charges are the responsibility of the Contractor. The Customer will notify the Contractor and H-GAC promptly of any damaged goods and will assist the Contractor in arranging for inspection. The Contractor must file all claims for visible or concealed damage. Unless otherwise stated in the Master Agreement, deliveries must consist only of new and unused merchandise.

#### **ARTICLE 25: RESTOCKING (EXCHANGES AND RETURNS)**

There will be no restocking charge to the Customer for return or exchange of any item purchased under the terms of any award. If the Customer wishes to return items purchased under an awarded contract, the Contractor agrees to exchange, these items for other items, with no additional charge incurred. Items must be returned to Contractor within thirty (30) days from date of delivery. If there is a difference in price in the items exchanged, the Contractor must notify H-GAC and invoice Customer for increase price or provide the Customer with a credit or refund for any decrease in price per Customer's preference. On items returned, a credit or cash refund will be issued by the Contractor to Customer. This return and exchange option will extend for thirty (30) days following the expiration

of the term of the Contract. All items returned by the Customer must be unused and in the same merchantable condition as when received. Items that are special ordered may be returned only upon approval of the Contractor.

#### **ARTICLE 26: MANUALS**

Each product delivered under contract to any Customer must be delivered with at least one (1) copy of a safety and operating manual and any other technical or maintenance manual. The cost of the manual(s) must be included in the price for the Product offered.

#### **ARTICLE 27: OUT OF STOCK, PRODUCT RECALLS, AND DISCONTINUED PRODUCTS**

H-GAC does NOT purchase the products sold pursuant to a Solicitation or Master Agreement. Contractor is responsible for ensuring that notices and mailings, such as Out of Stock or Discontinued Notices, Safety Alerts, Safety Recall Notices, and customer surveys, are sent directly to the Customer with a copy sent to H-GAC. Customer will have the option of accepting any equivalent product or canceling the item from Customer's Purchase Order. Contractor is not authorized to make substitutions without prior approval.

#### **ARTICLE 28: WARRANTIES, SALES, AND SERVICE**

Warranties must be the manufacturer's standard and inclusive of any other warranty requirements stated in the Master Agreement; any warranties offered by a dealer will be in addition to the manufacturer's standard warranty and will not be a substitute for such. Pricing for any product must be inclusive of the standard warranty.

Contractor is responsible for the execution and effectiveness of all product warranty requests and any claims, Contractor agrees to respond directly to correct warranty claims and to ensure reconciliation of warranty claims that have been assigned to a third party.

#### **ARTICLE 29: TERMINATION PROCEDURES**

The Contractor acknowledges that this Master Agreement may be terminated for Convenience or Default. H-GAC will not pay for any expenses incurred after the termination date of the contract.

##### *A. Convenience*

H-GAC may terminate this Master Agreement at any time, in whole or in part, with or without cause, whenever H-GAC determines that for any reason such termination is in the best interest of H-GAC, by providing written notice by certified mail to the Contractor. Upon receipt of notice of termination, all services hereunder of the Contractor and its employees and subcontractors shall cease to the extent specified in the notice of termination.

The Contractor may cancel or terminate this Master Agreement upon submission of thirty (30) days written notice, presented to H-GAC via certified mail. The Contractor may not give notice of cancellation after it has received notice of default from H-GAC.

##### *B. Default*

H-GAC may, by written notice of default to the Contractor, terminate the whole or any part of the Master Agreement, in any one of the following circumstances:

- (1) If the Contractor fails to perform the services herein specified within the time specified herein or any extension thereof; or
- (2) If the Contractor fails to perform any of the other provisions of this Master Agreement for any reason whatsoever, or so fails to make progress or otherwise violates the Master Agreements that completion of services herein specified within the Master Agreement term is significantly endangered, and in either of these two instances does not cure such failure within a period of ten (10) days (or such longer period of time as may be authorized by H-GAC in writing) after receiving written notice by certified mail of default from H-GAC.
- (3) In the event of such termination, Contractor will notify H-GAC of any outstanding Purchase Orders and H-GAC will consult with the End User and notify the Contractor to what extent the End User wishes the Contractor to complete the Purchase Order. If Contractor is unable to do so, Contractor may be subject to a claim for damages from H-GAC and/or the End User.



**ARTICLE 30: SEVERABILITY**

H-GAC and Contractor agree that should any provision of this Master Agreement be determined to be invalid or unenforceable, such determination shall not affect any other term of this Master Agreement, which shall continue in full force and effect.

**ARTICLE 31: FORCE MAJEURE**

To the extent that either party to this Master Agreement shall be wholly or partially prevented from the performance of any obligation or duty placed on such party by reason of or through strikes, stoppage of labor, riot, fire, flood, acts of war, insurrection, accident, order of any court, act of God, or specific cause reasonably beyond the party's control and not attributable to its neglect or nonfeasance, in such event, the time for the performance of such obligation or duty shall be suspended until such disability to perform is removed. Determination of force majeure shall rest solely with H-GAC.

**ARTICLE 32: CONFLICT OF INTEREST**

No officer, member or employee of the Contractor or Contractors subcontractor, no member of the governing body of the Contractor, and no other public officials of the Contractor who exercise any functions or responsibilities in the review or Contractor approval of this Master Agreement, shall participate in any decision relating to this Master Agreement which affects his or her personal interest, or shall have any personal or pecuniary interest, direct or indirect, in this Master Agreement.

- A. **Conflict of Interest Questionnaire:** Chapter 176 of the Texas Local Government Code requires contractors contracting or seeking to contract with H-GAC to file a conflict-of-interest questionnaire (CIQ) if they have an employment or other business relationship with an H-GAC officer or an officer's close family member. The required questionnaire and instructions are located on the H-GAC website or at the Texas Ethics Commission website <https://www.ethics.state.tx.us/forms/CIQ.pdf>. H-GAC officers include its Board of Directors and Executive Director, who are listed on this website. Respondent must complete and file a CIQ with the Texas Ethics Commission if an employment or business relationship with H-GAC office or an officer's close family member as defined in the law exists.
- B. **Certificate of Interested Parties Form – Form 1295:** As required by Section 2252.908 of the Texas Government Code. H-GAC will not enter a Contract with Contractor unless (i) the Contractor submits a disclosure of interested parties form to H-GAC at the time the Contractor submits the contract H-GAC, or (ii) the Contractor is exempt from such requirement. The required form and instructions are located at the Texas Ethics Commission website [https://www.ethics.state.tx.us/whatsnew/elf\\_info\\_form1295.htm](https://www.ethics.state.tx.us/whatsnew/elf_info_form1295.htm). Respondents who are awarded a Contract must submit their Form 1295 with the signed Contract to H-GAC.

**ARTICLE 33: FEDERAL COMPLIANCE**

Contractor agrees to comply with all federal statutes relating to nondiscrimination, labor standards, and environmental compliance. With regards to "Rights to Inventions Made Under a Contract or Master Agreement," If the Federal award meets the definition of "funding Master Agreement" under 37 CFR § 401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding Master Agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Master Agreements," and any implementing regulations issued by the awarding agency. Contractor agrees to be wholly compliant with the provisions of 2 CFR 200, Appendix II. Additionally, for work to be performed under the Master Agreement or subcontract thereof, including procurement of materials or leases of equipment, Contractor shall notify each potential subcontractor or supplier of the Contractor's federal compliance obligations. These may include, but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§ 1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) the Fair Labor Standards Act of 1938 (29 USC 676 et. seq.), (d) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. § 794), which prohibits discrimination on the basis of handicaps and the Americans with Disabilities Act of 1990; (e) the Age Discrimination in Employment Act of 1967 (29 USC 621 et. seq.) and the Age Discrimination Act of 1974, as amended (42 U.S.C. §§ 6101-6107),



which prohibits discrimination on the basis of age; (f) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (g) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to the nondiscrimination on the basis of alcohol abuse or alcoholism; (h) §§ 523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. 290 dd-3 and 290 ee-3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (i) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. § 3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (j) any other nondiscrimination provisions in any specific statute(s) applicable to any Federal funding for this Master Agreement; (k) the requirements of any other nondiscrimination statute(s) which may apply to this Master Agreement; (l) applicable provisions of the Clean Air Act (42 U.S.C. §7401 et seq.), the Federal Water Pollution Control Act, as amended (33 U.S.C. §1251 et seq.), Section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and the Environmental Protection Agency regulations at 40 CFR Part 15; (m) applicable provisions of the Davis- Bacon Act (40 U.S.C. 276a - 276a-7), the Copeland Act (40 U.S.C. 276c), and the Contract Work Hours and Safety Standards Act (40 U.S.C. 327-332), as set forth in Department of Labor Regulations at 20 CFR 5.5a; (n) the mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (P.L. 94-163).

**ARTICLE 34: PROHIBITION ON CONTRACTING WITH ENTITIES USING CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE EQUIPMENT (EFFECTIVE AUG. 13, 2020 AND AS AMENDED OCTOBER 26, 2020)**

Pursuant to 2 CFR 200.216, Contractor shall not offer equipment, services, or system that use covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. Covered telecommunications equipment or services means 1) telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities); 2) for the purpose of public safety, security of government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities); 3) telecommunications or video surveillance services provided by such entities or using such equipment; or 4) telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country. Respondent must comply with requirements for certifications. The provision at 48 C.F.R Section 52.204-26 requires that offerors review SAM prior to completing their required representations. This rule applies to all acquisitions, including acquisitions at or below the simplified acquisition threshold and to acquisitions of commercial items, including commercially available off the-shelf items.

**ARTICLE 35: DOMESTIC PREFERENCE**

In accordance with 2 CFR 200.322, as appropriate and to the extent consistent with law, when using federal grant award funds H-GAC should, to the greatest extent practicable, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products). H-GAC must include this requirement in all subawards including all contracts and purchase orders for work or products under the federal grant award. If Contractor intends to qualify for Purchase Orders using federal grant money, then it shall work with H-GAC to provide all required certifications and other documentation needed to show compliance.

**ARTICLE 36: CRIMINAL PROVISIONS AND SANCTIONS**

The Contractor agrees to perform the Master Agreement in conformance with safeguards against fraud and abuse as set forth by the H-GAC, the State of Texas, and the acts and regulations of any related state or federal agency. The Contractor agrees to promptly notify H-GAC of any actual or suspected fraud, abuse, or other criminal activity through the filing of a written report within twenty-four (24) hours of knowledge thereof. Contractor shall notify H-GAC of any accident or incident requiring medical attention arising from its activities under this Master Agreement within twenty-four (24) hours of such occurrence. Theft or willful damage to property on loan to the Contractor from H-GAC, if any, shall be reported to local law enforcement agencies and H-GAC within two (2) hours of discovery of any such act.

The Contractor further agrees to cooperate fully with H-GAC, local law enforcement agencies, the State of Texas, the Federal Bureau of Investigation, and any other duly authorized investigative unit, in carrying out a full investigation of all such incidents.

The Contractor shall notify H-GAC of the threat of lawsuit or of any actual suit filed against the Contractor pertaining to this Master Agreement or which would adversely affect the Contractor's ability to perform services under this Master Agreement.

#### **ARTICLE 37: INDEMNIFICATION AND RECOVERY**

H-GAC's liability under this Master Agreement, whether for breach of contract, warranty, negligence, strict liability, in tort or otherwise, is limited to its order processing charge. In no event will H-GAC be liable for any loss of use, loss of time, inconvenience, commercial loss, lost profits, or savings or other incidental, special or consequential damages to the full extent such use may be disclaimed by law. Contractor agrees, to the extent permitted by law, to defend and hold harmless H-GAC, its board members, officers, agents, officials, employees, and indemnities from any and all claims, costs, expenses (including reasonable attorney fees), actions, causes of action, judgements, and liens arising as a result of Contractor's negligent act or omission under this Master Agreement. Contractor shall notify H-GAC of the threat of lawsuit or of any actual suit filed against Contractor relating to this Master Agreement.

#### **ARTICLE 38: LIMITATION OF CONTRACTOR'S LIABILITY**

Except as specified in any separate writing between the Contractor and an END USER, Contractor's total liability under this Master Agreement, whether for breach of contract, warranty, negligence, strict liability, in tort or otherwise, but excluding its obligation to indemnify H-GAC, is limited to the price of the particular products/services sold hereunder, and Contractor agrees either to refund the purchase price or to repair or replace product(s) that are not as warranted. In no event will Contractor be liable for any loss of use, loss of time, inconvenience, commercial loss, loss of profits or savings or other incidental, special or consequential damages to the full extent such use may be disclaimed by law. Contractor understands and agrees that it shall be liable to repay and shall repay upon demand to END USER any amounts determined by H-GAC, its independent auditors, or any agency of State or Federal government to have been paid in violation of the terms of this Master Agreement.

#### **ARTICLE 39: TITLES NOT RESTRICTIVE**

The titles assigned to the various Articles of this Master Agreement are for convenience only. Titles shall not be considered restrictive of the subject matter of any Article, or part of this Master Agreement.

#### **ARTICLE 40: JOINT WORK PRODUCT**

This Master Agreement is the joint work product of H-GAC and the Contractor. This Master Agreement has been negotiated by H-GAC and the Contractor and their respective counsel and shall be fairly interpreted in accordance with its terms and, in the event of any ambiguities, no inferences shall be drawn against any party.

#### **ARTICLE 41: PROCUREMENT OF RECOVERED MATERIAL**

H-GAC and the Respondent must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include: (1) procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; (2) procuring solid waste management services in a manner that maximizes energy and resource recovery; and (3) establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines. Pursuant to the Federal Rule above, as required by the Resource Conservation and Recovery Act of 1976 (42 U.S.C. § 6962(c)(3)(A)(i)), Respondent certifies that the percentage of recovered materials content for EPA-designated items to be delivered or used in the performance of the Contract will be at least the amount required by the applicable contract specifications or other contractual requirements.

#### **ARTICLE 42: COPELAND "ANTI-KICKBACK" ACT**

Contractor shall comply with 18 U.S.C. § 874, 40 U.S.C. § 3145, and the requirements of 29 C.F.R. pt. 3 as may be applicable, which are incorporated by reference into the contract. The contractor or subcontractor shall insert in any subcontracts the clause above and such other clauses as appropriate agency instructions require, and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for the compliance by any subcontractor or lower tier subcontractor with all of these contract clauses. A breach of the contract clauses above may be grounds for termination of the Contract, and for debarment as a contractor and subcontractor as provided in 29 C.F.R. § 5.12.

#### **ARTICLE 43: DISCRIMINATION**

Respondent and any potential subcontractors shall comply with all Federal statutes relating to nondiscrimination. These include, but are not limited to:

- a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352), which prohibits discrimination on the basis of race, color, or national origin;
- b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex;
- c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps;
- d) The Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101- 6107), which prohibits discrimination on the basis of age;
- e) The Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse;
- f) The Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism;
- g) Sections 523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee-3), as amended, relating to confidentiality of alcohol and drug abuse patient records;
- h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental, or financing of housing;
- i) Any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and
- j) The requirements of any other nondiscrimination statute(s) that may apply to the application.

#### **ARTICLE 44: DRUG FREE WORKPLACE**

Contractor must provide a drug-free workplace in accordance with the Drug-Free Workplace Act, as applicable. For the purposes of this Section, “drug-free” means a worksite at which employees are prohibited from engaging in the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance. H-GAC may request a copy of this policy.

#### **ARTICLE 45: APPLICABILITY TO SUBCONTRACTORS**

Respondent agrees that all contracts it awards pursuant to the contract awarded as a result of this Master Agreement will be bound by the foregoing terms and conditions.

#### **ARTICLE 46: WARRANTY AND COPYRIGHT**

Submissions must include all warranty information, including items covered, items excluded, duration, and renewability. Submissions must include proof of licensing if using third party code for programming.

#### **ARTICLE 47: DATA HANDLING AND SECURITY**

It will always be the responsibility of the selected Contractor to manage data transfer and to secure all data appropriately during the project to prevent unauthorized access to all data, products, and deliverables.

#### **ARTICLE 48: DISPUTES**

All disputes concerning questions of fact or of law arising under this Master Agreement, which are not addressed within the Whole Master Agreement as defined pursuant to Article 4 hereof, shall be decided by the Executive Director of H-GAC or his designee, who shall reduce his decision to writing and provide notice thereof to the

Contractor. The decision of the Executive Director or his designee shall be final and conclusive unless, within thirty (30) days from the date of receipt of such notice, the Contractor requests a rehearing from the Executive Director of H-GAC. In connection with any rehearing under this Article, the Contractor shall be afforded an opportunity to be heard and offer evidence in support of its position. The decision of the Executive Director after any such rehearing shall be final and conclusive. The Contractor may, if it elects to do so, appeal the final and conclusive decision of the Executive Director to a court of competent jurisdiction. Pending final decision of a dispute hereunder, the Contractor shall proceed diligently with the performance of the Master Agreement and in accordance with H-GAC's final decision.

#### **ARTICLE 49: CHOICE OF LAW: VENUE**

This Master Agreement shall be governed by the laws of the State of Texas. Venue and jurisdiction of any suit or cause of action arising under or in connection with the Master Agreement shall lie exclusively in Harris County, Texas. Disputes between END USER and Contractor are to be resolved in accordance with the law and venue rules of the state of purchase. Contractor shall immediately notify H-GAC of such disputes.

#### **ARTICLE 50: ORDER OF PRIORITY**

In the case of any conflict between or within this Master Agreement, the following order of priority shall be utilized: 1) General Provisions, 2) Special Provisions, 3) Scope of Work, and 4) Other Attachments.

#### **ARTICLE 51: WHOLE MASTER AGREEMENT**

**Please note, this is an H-GAC Master Agreement template and is used for all products and services offered in H-GAC Cooperative Purchasing. Any redlines to this Master Agreement may not be reviewed. If this Master Agreement has not been signed by the Contractor within 30 calendar days, this Master Agreement will be automatically voided.** The Master General Provisions, Master Special Provisions, and Attachments, as provided herein, constitute the complete Master Agreement between the parties hereto, and supersede any and all oral and written Master Agreements between the parties relating to matters herein. Except as otherwise provided herein, this Master Agreement cannot be modified without written consent of the parties.

#### **ARTICLE 52: UNIVERSAL IDENTIFIER AND SYSTEM FOR AWARD MANAGEMENT (SAM)**

In accordance with 2 CFR Title 2, Subtitle A, Chapter I, Part 25 as it applies to a Federal awarding agency's grants, cooperative agreements, loans, and other types of Federal financial assistance as defined in 2 CFR 25.406. Contractor understands and as it relates to 2 CFR 25.205(a), a Federal awarding agency may not make a Federal award or financial modification to an existing Federal award to an applicant or recipient until the entity has complied with the requirements described in 2 CFR 25.200 to provide a valid unique entity identifier and maintain an active SAM registration ([www.SAM.gov](http://www.SAM.gov)) with current information (other than any requirement that is not applicable because the entity is exempted under § 25.110). 2 CFR 25.200(b) requires that registration in the SAM **prior to submitting an application or plan**; and maintain an active SAM registration with current information, including information on a recipient's immediate and highest level owner and subsidiaries, as well as on all predecessors that have been awarded a Federal contract or grant within the last three years, if applicable, at all times during which it has an active Federal award or an application or plan under consideration by a Federal awarding agency; and provide its unique entity identifier in each application or plan it submits to the Federal awarding agency. To remain registered in the SAM database after the initial registration, the applicant is required to review and update its information in the SAM database on an annual basis from the date of initial registration or subsequent updates to ensure it is current, accurate and complete. At the time a Federal awarding agency is ready to make a Federal award, if the intended recipient has not complied with an applicable requirement to provide a unique entity identifier or maintain an active SAM registration with current information, the Federal awarding agency: (1) May determine that the applicant is not qualified to receive a Federal award; and (2) May use that determination as a basis for making a Federal award to another applicant.

#### **ARTICLE 53: PROCUREMENT OF RECOVERED MATERIALS**

In accordance with 2 CFR 200.323, the Houston-Galveston Area Council and the Contractor or Subrecipient must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include: (1) procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of

the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; (2) procuring solid waste management services in a manner that maximizes energy and resource recovery; and (3) establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines. Pursuant to the Federal Rule above, as required by the Resource Conservation and Recovery Act of 1976 (42 U.S.C. § 6962(c)(3)(A)(i)), the Contractor or Subrecipient certifies that the percentage of recovered materials content for EPA-designated items to be delivered or used in the performance of the Agreement will be at least the amount required by the applicable contract specifications or other contractual requirements.

### SIGNATURES:

H-GAC and the Contractor have read, agreed, and executed the whole Master Agreement as of the date first written above, as accepted by:

#### Intrado Life & Safety Solutions, Corporation

Signature  4FE89933054F448...

Name Nate Brogan

Title Chief Operating Officer

Date 9/7/2023

#### H-GAC

Signature  82EC270D5D61423...

Name Chuck Wemple

Title Executive Director

Date 9/7/2023

# H-GAC

Houston-Galveston Area Council

P.O. Box 22777 · 3555 Timmons · Houston, Texas 77227-2777

**Cooperative Agreement - Contract - Intrado Life & Safety Solutions, Corporation - Public Services - ID: 10841**

## MASTER SPECIAL PROVISIONS

**Please note, this is an H-GAC Master Agreement template and is used for all products and services offered in H-GAC Cooperative Purchasing. Any redlines to this Master Agreement may not be reviewed.** Incorporated by attachment, as part of the whole Master Agreement, H-GAC and the Contractor do, hereby agree to the Master Special Provisions as follows:

### **ARTICLE 1: BIDS/PROPOSALS INCORPORATED**

In addition to the whole Master Agreement, the following documents listed in order of priority are incorporated into the Master Agreement by reference: Bid/Proposal Specifications and Contractor's Response to the Bid/Proposal.

### **ARTICLE 2: END USER MASTER AGREEMENTS ("EUA")**

H-GAC acknowledges that the END USER, which is the HGACBuy customer utilizing the contract (CUSTOMER and END USER may be used interchangeably) may choose to enter into an End User Master Agreement (EUA) with the Contractor through this Master Agreement. A CUSTOMER/END USER is a state agency, county, municipality, special district, or other political subdivision of a state, or a qualifying non-profit corporation (providing one or more governmental function or service that possess legal authority to enter into the Contract. The term of the EUA may exceed the term of the current H-GAC Master Agreement.

H-GAC's acknowledgement is not an endorsement or approval of the End User Master Agreement's terms and conditions. Contractor agrees not to offer, agree to or accept from the CUSTOMER/END USER, any terms or conditions that conflict with those in Contractor's Master Agreement with H-GAC. Contractor affirms that termination of its Master Agreement with H-GAC for any reason shall not result in the termination of any underlying EUA, which shall in each instance, continue pursuant to the EUA's stated terms and duration. Pursuant to the terms of this Master Agreement, termination of this Master Agreement will disallow the Contractor from entering into any new EUA with CUSTOMER/END USER. Applicable H-GAC order processing charges will be due and payable to H-GAC on any EUAs, surviving termination of this Master Agreement between H-GAC and Contractor.

### **ARTICLE 3: MOST FAVORED CUSTOMER CLAUSE**

Contractor shall provide its most favorable pricing and terms to H-GAC. If at any time during this Master Agreement, Contractor develops a regularly followed standard procedure of entering into Master Agreements with other governmental customers within the State of Texas, and offers the same or substantially the same products/services offered to H-GAC on a basis that provides prices, warranties, benefits, and or terms more favorable than those provided to H-GAC, Contractor shall notify H-GAC within ten (10) business days thereafter, and this Master Agreement shall be deemed to be automatically retroactively amended, to the effective date of Contractor's most favorable past Master Agreement with another entity. Contractor shall provide the same prices, warranties, benefits, or terms to H-GAC and its CUSTOMER/END USER as provided in its most favorable past Master Agreement. H-GAC shall have the right and option at any time to decline to accept any such change, in which case the amendment shall be deemed null and void. If Contractor claims that a more favorable price, warranty, benefit, or term that was charged or offered to another entity during the term of this Master Agreement, does not constitute more favorable treatment, than Contractor shall, within ten (10) business days, notify H-GAC in writing, setting forth the detailed reasons Contractor believes the aforesaid

offer is not in fact most favored treatment. H-GAC, after due consideration of Contractor's written explanation, may decline to accept such explanation and thereupon this Master Agreement between H-GAC and Contractor shall be automatically amended, effective retroactively, to the effective date of the most favored Master Agreement, to provide the same prices, warranties, benefits, or terms to H-GAC and the CUSTOMER/END USER.

**EXCEPTION:** This clause shall not be applicable to prices and price adjustments offered by a bidder, proposer, or contractor, which are not within bidder's/proposer's control [example; a manufacturer's bid concession], or to any prices offered to the Federal Government and its agencies.

#### **ARTICLE 4: PARTY LIABILITY**

Contractor's total liability under this Master Agreement, whether for breach of contract, warranty, negligence, strict liability, in tort or otherwise, is limited to the price of the particular products/services sold hereunder. Contractor agrees either to refund the purchase price or to repair or replace product(s) that are not as warranted. Contractor accepts liability to repay, and shall repay upon demand to CUSTOMER/END USER, any amounts determined by H-GAC, its independent auditors, or any state or federal agency, to have been paid in violation of the terms of this Master Agreement.

#### **ARTICLE 5: GOVERNING LAW & VENUE**

Contractor and H-GAC agree that Contractor will make every reasonable effort to resolve disputes with the CUSTOMER/END USER in accord with the law and venue rules of the state of purchase. Contractor shall immediately notify H-GAC of such disputes.

#### **ARTICLE 6: SALES AND ORDER PROCESSING CHARGE**

Contractor shall sell its products to CUSTOMER/END USER based on the pricing and terms of this Master Agreement. H-GAC will invoice Contractor for the applicable order processing charge when H-GAC receives notification of a CUSTOMER/END USER order. Contractor shall remit to H-GAC the full amount of the applicable order processing charge, after delivery of any product or service and subsequent CUSTOMER/END USER acceptance. Payment of the Order Processing Charge shall be remitted from Contractor to H-GAC, within thirty (30) calendar days or ten (10) business days after receipt of a CUSTOMER/END USER's payment, whichever comes first, notwithstanding Contractor's receipt of invoice. For sales made by Contractor based on this Master Agreement, including sales to entities without Interlocal Master Agreements, Contractor shall pay the applicable order processing charges to H-GAC. Further, Contractor agrees to encourage entities who are not members of H-GAC's Cooperative Purchasing Program to execute an H-GAC Interlocal Master Agreement. H-GAC reserves the right to take appropriate actions including, but not limited to, Master Agreement termination if Contractor fails to promptly remit the appropriate order processing charge to H-GAC. In no event shall H-GAC have any liability to Contractor for any goods or services a CUSTOMER/END USER procures from Contractor. At all times, Contractor shall remain liable to pay to H-GAC any order processing charges on any portion of the Master Agreement actually performed, and for which compensation was received by Contractor.

#### **ARTICLE 7: LIQUIDATED DAMAGES**

Contractor and H-GAC agree that Contractor shall cooperate with the CUSTOMER/END USER at the time a CUSTOMER/END USER purchase order is placed, to determine terms for any liquidated damages.

#### **ARTICLE 8: INSURANCE**

Unless otherwise stipulated in Section B of the Bid/Proposal Specifications, Contractor must have the following insurance and coverage minimums:



- a. General liability insurance with a Single Occurrence limit of at least \$1,000,000.00, and a General Aggregate limit of at least two times the Single Occurrence limit.
- b. Product liability insurance with a Single Occurrence limit of at least \$1,000,000.00, and a General Aggregate limit of at least two times the Single Occurrence limit for all Products except Automotive Fire Apparatus. For Automotive Fire Apparatus, see Section B of the Bid/Proposal Specifications.
- c. Property Damage or Destruction insurance is required for coverage of End User owned equipment while in Contractor's possession, custody, or control. The minimum Single Occurrence limit is \$500,000.00 and the General Aggregate limit must be at least two times the Single Occurrence limit. This insurance may be carried in several ways, e.g. under an Inland Marine policy, as art of Automobile coverage, or under a Garage Keepers policy. In any event, this coverage must be specifically and clearly listed on insurance certificate(s) submitted to H-GAC.
- d. Insurance coverage shall be in effect for the length of any contract made pursuant to the Bid/Proposal, and for any extensions thereof, plus the number of days/months required to deliver any outstanding order after the close of the contract period.
- e. Original Insurance Certificates must be furnished to H-GAC on request, showing Contractor as the insured and showing coverage and limits for the insurances listed above.
- f. If any Product(s) or Service(s) will be provided by parties other than Contractor, all such parties are required to carry the minimum insurance coverages specified herein, and if requested by H-GAC, a separate insurance certificate must be submitted for each such party.
- g. H-GAC reserves the right to contact insurance underwriters to confirm policy and certificate issuance and document accuracy.

#### **ARTICLE 9: PERFORMANCE AND PAYMENT BONDS FOR INDIVIDUAL ORDERS**

H-GAC's contractual requirements DO NOT include a Performance & Payment Bond (PPB); therefore, Contractor shall offer pricing that reflects this cost savings. Contractor shall remain prepared to offer a PPB to cover any order if so requested by the CUSTOMER/END USER. Contractor shall quote a price to CUSTOMER/END USER for provision of any requested PPB, and agrees to furnish the PPB within ten business (10) days of receipt of CUSTOMER/END USER's purchase order.

#### **ARTICLE 10: ORDER PROCESSING CHARGE**

H-GAC will apply an Order Processing Charge for each sale done through the H-GAC contract, with the exception of orders for motor vehicles. Any pricing submitted must include this charge amount per the most current H-GAC schedule. For motor vehicle orders, the Processing Charge is paid by the CUSTOMER/END USER. Contractor will need to refer to the solicitation for the Order Processing Charge.

#### **ARTICLE 11: CHANGE OF STATUS**

Contractor shall immediately notify H-GAC, in writing, of ANY change in ownership, control, dealership/franchisee status, Motor Vehicle license status, or name. Contractor shall offer written guidance to advise H-GAC if this Master Agreement shall be affected in any way by such change. H-GAC shall have the right to determine whether or not such change is acceptable, and to determine what action shall be warranted, up to and including cancellation of Master Agreement.

#### **ARTICLE 12: REQUIREMENTS TO APPLICABLE PHYSICAL GOODS**

In the case of physical goods (e.g. equipment, material, supplies, as opposed to services), all Products offered must comply with any applicable provisions of the Texas Business and Commerce Code, Title 1, Chapter 2 and with at least the following:

- a. Be new, unused, and not refurbished.
- b. Not be a prototype as the general design, operation, and performance. This requirement is NOT meant to preclude the Contractor from offering new models or configurations which incorporate improvements in a current design or add functionality, but in which new model or configuration may be new to the marketplace.
- c. Include all accessories which may or may not be specifically mentioned in the Master Agreement, but which are normally furnished or necessary to make the Product ready for its intended use upon delivery. Such accessories shall be assembled, installed, and adjusted to allow continuous operation of Product at time of delivery.
- d. Have assemblies, sub-assemblies and component parts that are standard and interchangeable throughout the entire quantity of a Product as may be purchased simultaneously by any END USER/CUSTOMER.
- e. Be designed and constructed using current industry accepted engineering and safety practices, and materials.
- f. Be available for inspection at any time prior to or after procurement.

### **ARTICLE 13: TEXAS MOTOR VEHICLE BOARD LICENSING**

All Contractors that deal in motor vehicles shall maintain current licenses that are required by the Texas Motor Vehicle Commission Code. If at any time during this Master Agreement term, any required Contractor license is denied, revoked, or not renewed, Contractor shall be in default of this Master Agreement, unless the Texas Motor Vehicle Board issues a stay or waiver. Contractor shall promptly provide copies of all current applicable Texas Motor Vehicle Board documentation to H-GAC upon request.

### **ARTICLE 14: INSPECTION/TESTING**

All Products sold pursuant to this Master Agreement will be subject to inspection/testing by or at the direction of H-GAC and/or the ordering CUSTOMER/END USER, either at the delivery destination or the place of manufacture. In the event a Product fails to meet or exceed all requirements of this Master Agreement, and unless otherwise agreed in advance, the cost of any inspection and/or testing, will be the responsibility of the Contractor.

### **ARTICLE 15: ADDITIONAL REPORTING REQUIREMENTS**

Contractor agrees to submit written quarterly reports to H-GAC detailing all transactions during the previous three (3) month period. Reports must include, but are not limited, to the following information:

- a. CUSTOMER/END USER Name
- b. Product/Service purchased, including Product Code if applicable
- c. Customer Purchase Order Number
- d. Purchase Order Date
- e. Product/Service dollar amount
- f. HGACBuy Order Processing Charge amount

### **ARTICLE 16: BACKGROUND CHECKS**

Cooperative customers may request background checks on any awarded contractor's employees who will have direct contact with students, or for any other reason they so choose, any may require contractor to pay the cost of obtaining any background information requested by the CUSTOMER/END USER.

### **ARTICLE 17: PROHIBITION ON CONTRACTS WITH COMPANIES BOYCOTTING ISRAEL CERTIFICATION**

As required by Chapter 2271 of the Texas Local Government Code the Contractor must verify that it 1) does not boycott Israel; and 2) will not boycott Israel during the term of the Contract. Pursuant to Section 2271.001, Texas Government Code:

1. “Boycott Israel” means refusing to deal with, terminating business activities with, or otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations specifically with Israel, or with a person or entity doing business in Israel or in an Israeli-controlled territory, but does not include an action made for ordinary business purposes; and

2. “Company” means a for-profit sole proprietorship, organization, association, corporation, partnership, joint venture, limited partnership, limited liability partnership, or any limited liability company, including a wholly owned subsidiary, majority-owned subsidiary, parent company or affiliate of those entities or business associations that exist to make a profit.

#### **ARTICLE 18: NO EXCLUDED NATION OR TERRORIST ORGANIZATION CERTIFICATION**

As required by Chapter 2252 of the Texas Government Code the Contractor must certify that it is not a company engaged in active business operations with Sudan, Iran, or a foreign terrorist organization – specifically, any company identified on a list prepared and maintained by the Texas Comptroller under Texas Government Code §§806.051, 807.051, or 2252.153. (A company that the U.S. Government affirmatively declares to be excluded from its federal sanctions regime relating to Sudan, Iran, or any federal sanctions regime relating to a foreign terrorist organization is not subject to the contract prohibition.)

#### **ARTICLE 19: PROHIBITION ON CONTRACTING WITH ENTITIES USING CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE EQUIPMENT (Effective Aug. 13, 2020 and as amended October 26, 2020)**

Pursuant to 2 CFR 200.216, Contractor shall not offer equipment, services, or system that use covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. “Covered telecommunications equipment or services means 1) telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities); 2) for the purpose of public safety, security of government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities); 3) telecommunications or video surveillance services provided by such entities or using such equipment; or 4) telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

Contractor must comply with requirements for certifications. The provision at 48 C.F.R Section 52.204-26 requires that Contractors review SAM prior to completing their required representations. This rule applies to all acquisitions, including acquisitions at or below the simplified acquisition threshold and to acquisitions of commercial items, including commercially available off the-shelf items.

#### **ARTICLE 20: BUY AMERICA ACT (National School Lunch Program and Breakfast Program)**

With respect to products purchased by CUSTOMER/END USER for use in the National School Lunch Program and/or National School Breakfast Program, Contractor shall comply with all federal procurement laws and regulations with respect to such programs, including the Buy American provisions set forth in 7 C.F.R. Part 210.21(d), to the extent applicable. Contractor agrees to provide all certifications required by CUSTOMER/END USER regarding such programs.

In the event Contractor or Contractor’s supplier(s) are unable or unwilling to certify compliance with the Buy American Provision, or the applicability of an exception to the Buy American provision, H-GAC CUSTOMER/END USER may decide not to purchase from Contractor. Additionally, H-GAC

CUSTOMER/END USER may require country of origin on all products and invoices submitted for payment by Contractor, and Contractor agrees to comply with any such requirement.

**ARTICLE 21: BUY AMERICA REQUIREMENT (Applies only to Federally Funded Highway and Transit Projects)**

With respect to products purchased by CUSTOMER/END USER for use in federally funded highway projects, Contractor shall comply with all federal procurement laws and regulations with respect to such projects, including the Buy American provisions set forth in 23 U.S.C. Section 313, 23 C.F.R. Section 635.410, as amended, and the Steel and Iron Preference provisions of Texas Transportation Code Section 223.045, to the extent applicable. Contractor agrees to provide all certifications required by CUSTOMER/END USER regarding such programs. With respect to products purchased by CUSTOMER/END USER for use in federally funded transit projects, Contractor shall comply with all federal procurement laws and regulations with respect to such projects, including the Buy American provisions set forth in 49 U.S.C. Section 5323(j)(1), 49 C.F.R. Sections 661.6 or 661.12, to the extent applicable. Contractor agrees to provide all certifications required by CUSTOMER/END USER regarding such programs.

**ARTICLE 22: DOMESTIC PREFERENCE**

In accordance with 2 CFR 200.322, as appropriate and to the extent consistent with law, a CUSTOMER/END USER using federal grant award funds should, to the greatest extent practicable, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products). The CUSTOMER/END USER must include this requirement in all subawards including all contracts and purchase orders for work or products under the federal grant award. If Contractor intends to qualify for Purchase Orders using federal grant money, they shall work with the CUSTOMER/END USER to provide all required certifications and other documentation needed to show compliance.

**ARTICLE 23: TITLE VI REQUIREMENTS**

H-GAC in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (78 Stat. 252, 42 U.S.C. §§ 2000d to 2000d-4) and the Regulations, hereby notifies all bidders that it will affirmatively ensure that any disadvantaged business enterprises will be afforded full and fair opportunity to submit in response to this Master Agreement and will not be discriminated against on the grounds of race, color, or national origin in consideration for an award.

**ARTICLE 24: EQUAL EMPLOYMENT OPPORTUNITY**

Except as otherwise provided under 41 CFR Part 60, all Contracts and CUSTOMER/END USER Purchase Orders that meet the definition of “federally assisted construction contract” in 41 CFR Part 60-1.3 shall be deemed to include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, “Equal Employment Opportunity” (30 FR 12319, 12935, 3 CFR Part, 1964-1965 Comp., pg.339), as amended by Executive Order 11375, “Amending Executive Order 11246 Relating to Equal Employment Opportunity,” and implementing regulations at 41CFR Part 60, “Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor.”

The equal opportunity clause provided under 41 CFR 60-1.4(b) is hereby incorporated by reference. Contractor agrees that such provision applies to any contract that meets the definition of “federally assisted construction contract” in 41 CFR Part 60-1.3 and agrees that it will comply with such provision.

**ARTICLE 25: CLEAN AIR AND WATER POLLUTION CONTROL ACT**

CUSTOMER/END USER Purchase Orders using federal funds must contain a provision that requires the Contractor to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean

Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

Pursuant to the Federal Rule above, Contractor certifies that it is in compliance with all applicable provisions of the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387) and will remain in compliance during the term of the Contract.

#### **ARTICLE 26: PREVAILING WAGE**

Contractor and any potential subcontractors have a duty to and shall pay the prevailing wage rate under the Davis-Bacon Act, 40 U.S.C. 276a – 276a-5, as amended, and the regulations adopted thereunder contained in 29 C.F.R. pt. 1 and 5.

#### **ARTICLE 27: CONTRACT WORK HOURS AND SAFETY STANDARDS**

As per the Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708), where applicable, all CUSTOMER/END USER Purchase Orders in excess of \$100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer, on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous, or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

#### **ARTICLE 28: PROFIT AS A SEPARATE ELEMENT OF PRICE**

For purchases using federal funds more than the current Simplified Acquisition Threshold of \$250,000, requires negotiation of profit as a separate element of the price. See, 2 CFR 200.324(b). Contractor agrees to provide information and negotiate regarding profit as a separate element of the price for the purchase. Contractor also agrees that the total price, including profit, charged by Contractor will not exceed the awarded pricing, including any applicable discount, under any awarded contract.

#### **ARTICLE 29: BYRD ANTI-LOBBYING AMENDMENT**

Byrd Anti-Lobbying Amendment (31 U.S.C. 1352) – Contractors that apply or bid for an award exceeding \$100,000 must file the required anti-lobbying certification. Each tier must certify to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier, up to the CUSTOMER/END USER. As applicable, Contractor agrees to file all certifications and disclosures required by, and otherwise comply with, the Byrd Anti-Lobbying Amendment (31 USC 1352). Contractor certifies that it is currently in compliance with all applicable provisions of the Byrd Anti-Lobbying Amendment (31 U.S.C. 1352) and will continue to be in compliance throughout the term of the Contract and further certifies that:

1. No Federal appropriated funds have been paid or will be paid by or on behalf of the Contractor, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection

with the awarding of a Federal contract, the making of a Federal Grant, the making of a Federal Loan, the entering into a cooperative Master Agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative Master Agreement.

2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing, or attempting to influence, an officer or employee of a Member of Congress in connection with a Federal contract, grant, loan, or cooperative Master Agreement, Contractor shall complete and submit Standard Form – LLL, “Disclosure Form to Report Lobbying”, in accordance with its instructions.
3. Contractor shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative Master Agreements) and that all subcontractors shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certificate is a prerequisite for making or entering into this transaction imposed by Section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**ARTICLE 30: COMPLIANCE WITH EPA REGULATIONS APPLICABLE TO GRANTS, SUBGRANTS, COOPERATIVE MASTER AGREEMENTS, AND CONTRACTS**

Contractor certifies compliance with all applicable standards, orders, regulations, and/or requirements issued pursuant to the Clean Air Act of 1970, as amended (42 U.S.C. 1857(h)), Section 508 of the Clean Water Act, as amended (13 U.S.C. 1368), Executive Order 117389 and Environmental Protection Agency Regulation, 40 CFR Part 15.

**ARTICLE 31: COMPLIANCE WITH ENERGY POLICY AND CONSERVATION ACT**

Contractor certifies that Contractor will be in compliance with mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).

# 9-1-1 Equipment & Emergency Notification Software and Services

## Scope of Work

### 2. Scope of Work/Specifications

*This is an indefinite quantity/indefinite delivery offerings contract – The HGACBuy Customer is responsible to ensure adequate competition is performed between the various contractors or contractors outside of HGACBuy to determine price reasonableness that might be required per any funding agency. Customer will need to ensure compliance with any funding agency requirements before proceeding with a purchase order under this contract. Please consult legal counsel regarding questions concerning compliance as a contractor under this solicitation.*

#### 2.1. Overview

H-GAC is soliciting responses for selecting qualified manufacturers, distributors, installers and service providers of 911 Equipment & Emergency Notification Software and Services to make these types of products and services available to Customers of the HGACBuy Cooperative Purchasing Program under blanket type contracts. Customers may require selective acquisitions of equipment and/or services OR full turnkey projects necessitating additional services, training and maintenance agreements. This solicitation may include a request for a discount percent off price catalog, category, or manufacturer, or price list for supplies, materials, or not to exceed hourly rates for installation or repair. Respondents are not required to provide offerings on all categories. H-GAC will seek to minimize duplication of awarded technologies and brands, but our goal is to contract for a variety of technologies and solutions, affording our members a broad choice in their 911 / Public Safety Answering Points (PSAP) needs.

#### 2.2. Categories

This Solicitation is divided into four (4) separate but related categories (A-D). Respondent is advised to offer a wide array, or catalog, of products within each category listed below. When submitting a response, Respondent may choose to give a response on any, or all, of the categories. No additional weighted value will be given to a respondent who responds to more than one or all categories listed.

1. **Equipment:** Fixed/portable PSAP workstation/terminal equipment; emergency notification equipment; related hard-wired/wireless telephone equipment; servers, mobile data terminal equipment; controllers, routers, installation of fiber optic cable, etc.
2. **Software:** 911 records management, emergency notification software; Computer-Assisted Dispatch/Mapping (CAD/CAM), in-vehicle/hand-held mapping systems, ePCR (electronic patient care reporting), language interpretation, Automatic Number/Location ID (ANI/ALI), etc. (note: ongoing monitoring fees should be priced as annual or multi-annual fees to accommodate HGAC's one-time fee accrual process).
3. **Furniture:** Consoles, chairs, etc.
4. **Other:** 911 related equipment, systems and services not otherwise specified.



Attachment A  
Intrado Life & Safety Solutions Corporation  
9-1-1 Equipment & Emergency Notification Software and Services  
Contract No.: EC07-23  
Updated 05/16/2023 Final without Notes

VIPER

Item Number	Description	HGAC Price (USD)
E10837	CABINET, 7", TRIPP-LITE, 42U, SMARTRACK, NEBS SEISMIC ZONE 4, BLACK	\$3,187.00
P10008	License to Connect Non-Intrado Recording Device	\$1,256.85
P10008/U	License to Connect Non-Intrado Recording Device - Upgrade	\$628.43
P10032	Upgrade Continuity Service (VOW Loaner)	\$3,600.00
P10035	PowerOps Software Media	\$4,788.00
P10035/U	PowerOps Software Media Upgrade	\$31.50
P10040	Span Port Set	\$995.00
P10229	POWER SUPPLY MODULE, 640 WDC, FOR CISCO SWITCHES C3650	\$172.00
P10353	SWITCH, Cisco, C9200L, 24 port, (with stacking module)	\$6,600.00
P10354	SWITCH, Cisco, C9200L, 48 port, (with stacking module)	\$9,950.00
220P000467-401	BOM - V-VIPER, KIT, DEVICE MASTER PACKAGE	\$804.00
91151P	9-1-1 Ingress via SIP - License per position	\$311.85
91151P/U	9-1-1 Ingress via SIP - License per position Upgrade	\$155.93
911771	C-Blade - VIPER Primary Application Server	\$4,380.00
911771/BB	VIPER C-Blade Servers Bundle	\$15,990.00
911772	C-Blade - VIPER Secondary Application Server	\$3,900.00
911773	C-Blade - VIPER Softswitch	\$3,180.00
911775	C-Blade - Power 911 DB Server	\$6,498.00
911830	VIPER Gateway Chassis G3	\$831.60
911830/E	G3 Gateway Chassis expansion shelf kit	\$430.00
911830/1	VIPER Gateway Chassis G3 - Single FIXIO1	\$630.00
911831	CIM G3	\$2,033.64
911834	AIM G3	\$1,058.40
912716/S	Cisco Stacking module for C2960-X	\$950.00
912716/24	Cisco C2960X-24TS-L 24 port switch (with stacking module)	\$3,150.00
912716/48	Cisco C2960X-48TS-L 48 port switch (with stacking module)	\$4,950.00
912800	VIPER Gateway Shelf	\$623.70
912801	CAMA Interface Module (CIM)	\$1,694.70
912801/U	CAMA Interface Module (CIM) Upgrade	\$1,016.82
912802/N2	VIPER Primary Application Server (NEBS)	\$17,495.00
912802/U	VIPER Primary Application Server Upgrade	\$1,162.35
912802/2	VIPER Primary Application Server	\$3,650.00
912803/N2	VIPER Primary VoIP Softswitch (NEBS)	\$13,950.00
912803/U	VIPER Primary VoIP Soft Switch Upgrade	\$787.50
912803/2	VIPER Primary VoIP Soft Switch	\$2,650.00
912803/2W	VIPER WebRTC server	\$2,650.00
912807	4 Foot IT Cabinet	\$3,600.00
912807/BB	4 Foot Cabinet Prebuilt Building Block	\$16,948.00
912811	Application Server License	\$626.85
912811/U	Application Server Position Access License Upgrade	\$313.43
912812	PBX Access License	\$406.35
912812/U	PBX Access License Upgrade	\$203.18
912813/M	48V Power Supply Module	\$804.00
912814/U	Admin Interface Module (AIM) Upgrade	\$441.00
912817	7 Foot IT Cabinet	\$6,210.00
912817/BB	7 Foot Cabinet Prebuilt Building Block	\$18,410.00
912820/P	Dual Power Supply Module for C3650	\$580.00
912820/24	Cisco C3650-24-TS-S 24 port Switch (with stacking module)	\$5,500.00
912820/48	Cisco C3650-48-TS-S 48 port Switch (with stacking module)	\$8,500.00
912822/N2	VIPER Secondary Application Server (NEBS)	\$16,795.00
912822/U	VIPER Secondary Application Secondary Server Upgrade	\$943.43
912822/2	VIPER Secondary Application Server	\$3,250.00
912823/N2	VIPER Secondary VoIP Softswitch (NEBS)	\$13,950.00
912823/U	VIPER Secondary VoIP Soft Switch Upgrade	\$787.50
912823/2	VIPER Secondary VoIP Soft Switch	\$2,650.00
912824	VIPER Server, Load balancer	\$24,200.00
912824/N	VIPER Server, Load balancer (NEBS)	\$24,200.00
912825/BB	VIPER Server Bundle	\$14,967.00
912825/CC	VIPER Server Bundle	\$38,496.00
912826/BB	VIPER Data Center Server Bundle	\$12,300.00
912827	VIPER Backroom Mounting Kit	\$2,667.00
912845	IP Phone w/ALI	\$750.00
912846	IP Phone	\$750.00
912848	Expansion Module (SNOM D7)	\$300.00
912850	VIPER Integrated ACD (Per Position)	\$1,886.85
912850/U	VIPER Integrated ACD (Per Position) Upgrade	\$943.43
912855	VIPER Voice Mail License - per endpoint	\$185.85
912870/CT1	GW - Access License - CAMA over T1 (per chassis)	\$10,080.00
912870/LIC	Mediant 1000 Access License (per Chassis)	\$5,906.25
912870/LIC/U	Mediant 1000 Access License (per Chassis) Upgrade	\$4,687.50
912870/1T1	Mediant 1000 Spare Part Digital Voice Module Single Span	\$2,470.00
912870/2T1	Mediant 1000 Spare Part Digital Voice Module Dual Span	\$4,650.00
912870/4T1	Mediant 1000 Spare Part Digital Voice Module Quad Span	\$9,530.00
912871/AC	Mediant 1000B Spare AC Power Supply Module	\$350.00
912871/BB	Mediant 1000B Prebuilt Building Block	\$4,490.00
912871/CHA	Mediant 1000B Chassis With AC Power- W/O Telephony Interfaces	\$1,670.00
912875	Inter-Host SIP Communication Host License	\$2,516.85
912875/U	Inter-Host SIP Communication Host License Upgrade	\$1,997.50
912890/BB	Media Kit Prebuilt Building Block	\$63.00
912925	SIP I/F to 3rd Party PBX License - Per Position	\$311.85

Item Number	Description	HGAC Price (USD)
912925/U	SIP I/F to 3rd Party PBX License - Per Position - Upgrade	\$155.93
913125	Positron ALI Gateway (PAG)	\$6,670.59
913125/U	UPGRADE - Positron ALI Gateway (PAG)	\$3,335.30
913850/S	IWS Viper Enabling Kit (Sonic)	\$2,457.00
913860	IWS Viper Enabling Kit (Sonic G3)	\$2,457.00
914711	Four Post Rack	\$1,490.00

QUAD VIPER

Item Number	Description	HGAC Price (USD)
911792	Two Position Quad VIPER - Direct	\$53,731.33
911793	Three Position Quad VIPER - Direct	\$64,720.22
911794	Four Position Quad VIPER - Direct	\$75,709.11
911799	Telephony Gateways	\$4,196.00
951102	Professional Services for Two-Position Quad VIPER - Direct	\$28,311.93
951103	Professional Services for Three-Position Quad VIPER - Direct	\$30,707.04
951104	Professional Services for Four-Position Quad VIPER - Direct	\$33,102.15

POWER 911

Item Number	Description	HGAC Price (USD)
P10299	RapidSOS Enablement, Price per day to service the system to enable the feature	\$1,500.00
913100	Power 911 Client and Server Access License	\$7,553.70
913100/BAK	Power 911 Client and Server Backup License	\$1,886.22
913100/BAK/C/W	Power 911 Web Client and Server Access License - Convert	\$0.00
913100/BAK/U	Power 911 Client and Server Backup License - Upgrade	\$943.11
913100/BAK/U/W	Power 911 Web Client and Server Access Backup License - Upgrade	\$1,258.11
913100/BAK/W	Power 911 Web Client and Server Access Backup License	\$1,886.22
913100/U	Power 911 Client and Server Access License - Upgrade	\$3,776.85
913100/U/W	Power 911 Web Client and Server Access License - Upgrade	\$3,776.85
913100/W	Power 911 Web Client and Server Access License	\$7,553.70
913152	Power 911 Add-On Recorder for Radio (ITRR)	\$396.90
913152/U	Power 911 Add-on Recorder for Radio Upgrade	\$207.90

POWER STATIONS

Item Number	Description	HGAC Price (USD)
911801	A9C G3, Desk Mounting Kit	\$147.42
911808	A9C G3, Second Screen Kit	\$223.02
911809	A9C G3 : Call Handling Accessories	\$400.68
911810-1	A9C G3 : Bundle	\$4,294.08
911810-1/8B	Power Station Bundle	\$5,186.16
911857	A9C G3, eHDT, Enhanced Telephony & Radio interface	\$840.00
911870	A9C G3 : C-Blade/POS	\$3,500.00
914822	Windows 10 Upgrade for A9C G1 G2	\$200.00

LAPTOPS

Item Number	Description	HGAC Price (USD)
E11058	DOCKING STATION, DELL, THUNDERBOLT, 130W	\$360.00
914114/ADD	Portable 9-1-1 Position	\$15,120.00
914114/BAK	Portable 9-1-1 Position (Back-up)	\$7,560.00
914114/1	IWS Laptop with backpack	\$2,475.00
914158	Laptop VPN Support License	\$626.85
914158/U	Laptop VPN - Support License Upgrade	\$497.50

PERIPHERALS

Item Number	Description	HGAC Price (USD)
C10036	Power Cord Cable with A/C twist lock connector	\$150.00
C10049	CABLE, ADAPTER, USB to DB9 Serial RS232, 1.5FT, include the Windows driver on CD	\$17.00
E10219	KEYBOARD 105 Keys English, MOUSE Optical, USB WIRED, MICROSOFT	\$60.00
E10222	ALARM BOX,LIGHT TOWER,4 COLOR LED,W STOP BUTTON	\$605.00
E10787	SHELF, RACK MOUNT, 19", 1U, ADJUST 19"-38", VENTED, 175lbs, BLACK	\$197.50
P10273	Low Profile KVM	\$2,150.00
P10274	Display 4K UHD 55" and Wall Mount Universal Tilt	\$2,750.00
P10298	KVM Hardware	\$2,136.50
207-990000-046	Cable Cheat - 25PR, 25', MF	\$150.00
244P000098-001	CABLE ASSEMBLY, Connector CHAMP RA Male to Male, 25 Pairs, 25'	\$150.00
400278/1	Handset BLK with 9 Foot Coilcord	\$72.00
600150	Punch Blocks and Cheat Cable M/M	\$300.00
914170	KVM Multiplicity Bundle	\$220.00
914514	Color Laser Printer	\$1,062.79
914603	VGA Monitor Extension Cable	\$33.00
914603/10	Cable Extension VGA – Video M/F, 10 ft	\$35.00
914605	USB Extension Cable 6'	\$6.00
914606/12	PC Speaker Extension Cable 12ft	\$14.00
914641	PLANTRONICS HEADSET KIT WITH M22 BASE AMPLIFIER	\$271.00
914724	Amplified Speakers (2)	\$23.00
914840/1	Modem DSU/CSU (Digital)- 2 units	\$2,550.00
914840/2	Modem DSU/CSU (Digital)- 1 unit	\$1,200.00
915107	16 Port Digital I/O Controller	\$550.00
960103	Network Cabling	\$250.00

IWS HARDWARE

Item Number	Description	HGAC Price (USD)
E10022	Loud Ringer With a Special Custom Software Ringing Pattern	\$240.00
E10593	Quad Video Card	\$960.00

Item Number	Description	HGAC Price (USD)
E10879	POWER SUPPLY, ADAPTER, AC/DC, WALL MOUNT, Vin: 90 to 264VAC, Vout: 24VDC, 1A, 24W, SCREW TERMINALS, EFF LEVEL VI	\$36.00
E11014	SERVER, RACKMOUNT, 1U, DELL PowerEdge R640 XL DC, XEON GOLD 5122 3.6GHz, 2 x 300GB HD HP, 2 x 8GB, DUAL DC Power Supply HP, RAID 1, No OS, (NEBS)	\$31,350.00
P10084	Monitor, Touchscreen, 22"	\$403.20
P10378	Monitor, Touch Screen, 24 inch	\$554.00
P10092	HP RDX removable disk backup system (internal)	\$300.00
P10093	2 TB removable disk cartridge	\$600.00
P10094	Symantec backup software	\$2,000.00
P10096	21.5" LED Backlit Monitor	\$325.20
P10097	24" LED Backlit Monitor	\$504.00
P10114/D	Backup Disk Solution for Windows Server (Desktop)	\$3,300.00
P10114/R	Backup Disk Solution for Windows Server (Rack-Mount)	\$4,080.00
P10268	Object Server with Device Master - medium capacity	\$3,000.00
P10282	Object Server - medium capacity	\$2,250.00
P10371	Object Server Rackmount (NEBS)	\$32,748.00
P10372	P911 and Sentry Server Rackmount (NEBS)	\$33,977.00
P10379	KVM, Command & Control Switch, 4-Port, with 4 Cables USB A/B	\$1,260.00
Q914410	Tower UPS, 1000VA, 670W	\$888.00
911776	C-Blade - Power 911 Object Server	\$1,228.80
911776/BB	C-Blade Object Server With Device Master	\$3,871.20
913600/S	Satellite Box with Volume Control	\$378.00
913601	Digital Backup Phone Switchbox	\$378.00
913602	Phone Line Switch Box	\$378.00
913606	Custom Connection Box W/Y Cable	\$448.00
914102	IWS Workstation	\$1,674.00
914102/BB	IWS Workstation Prebuilt Building Block	\$2,001.60
914121/1	IWS Workstation - Software and Configuration	\$273.00
914121/2	IWS Server - Underlying Software	\$2,627.00
914121/3	IWS Object Server - Underlying Software	\$1,398.00
914414	UPS - RACKMOUNT, 1000VA	\$2,034.00
914421	Additional Backup Executive Server Agent	\$317.50
914422	Additional Backup Executive SQL Agent	\$861.15
914434/R	HP Backup System (internal) with Rack-Mount Kit	\$1,080.00
914600/3	IWS External Programmable Keypad - 24 Buttons	\$162.00
914600/4	IWS External Programmable Keypad - 48 Buttons	\$358.80
914820	Win10 Image and License for HP RP5810	\$190.00
914821	Win10 Image and License for HP 650 G2	\$190.00
914940	I/O Control - Per Position	\$165.00
914956	1U Keyboard/LCD/Trackball/8-Port KVM	\$2,160.00
914957	Rocket Port Express Quadcable DB9, PCIe Card	\$438.00
914958	Rocket Port Express Octacable DB9, PCIe Card	\$558.00
914961	IWS Server RACK Bundle - Type B	\$7,052.40
914963	IWS Server RACK - Type B	\$3,900.00
914963/BB	Object Server with Device Master	\$6,542.40
914964	IWS Server RACK - Type C	\$10,300.00
914966	IWS Server RACK Bundle - Type C	\$16,900.00
924143/1	IWS Elite 8000 - Windows 7 Migration Package	\$300.00
924143/10	Windows 2012 Migration package	\$1,350.00
924143/12	Symantec Backup exec - Windows 2014 Migration package	\$1,100.00
924143/2	IWS Elite 8200 - Windows 7 Migration Package	\$300.00
924143/8	IWS Server - Underlying Software - Windows 2012 migration package	\$2,560.00
924143/9	MS SQL 2012 migration package	\$1,860.00

EPRINTER

Item Number	Description	HGAC Price (USD)
P10066	ePrinter Server Cable Kit	\$16.00
914102/EP	E-Printer Desktop	\$1,715.00
917310	ePrinter Software	\$1,008.00
917310/U	ePrinter Software Upgrade	\$504.00

SENTRY

Item Number	Description	HGAC Price (USD)
P10232	ELM Class 1	\$690.00
P10233	ELM Class 2	\$120.00
P10234	ELM Class 1 Upgrade	\$280.00
P10235	ELM Class 2 Upgrade	\$50.00
915101	Sentry Server Console Kit	\$3,000.00
915109/P	Alarm Panel (Includes Power Supply)	\$990.00
915137/SL/1	Per Power911 position remote monitoring - VIPER Alarms Annual Recurring Fee	\$130.00
915137/SL2/1	Per Power911 position remote monitoring - VIPER Alarms Annual Subscense Fee	\$400.00
915137/SM2/1	Sentry Monitoring per Node per Year - Annual Sublicense Fee	\$400.00
915137/1	Setup Fees	\$1,500.00
915138/1	Sentry Monitoring per Node per Year	\$130.00

NETWORK EQUIPMENT AND SERVICES

Item Number	Description	HGAC Price (USD)
P10226	MODULE, TRANSCEIVER, SFP, Gigabit Ethernet, Single-mode Fibers	\$600.00
P10227	MODULE, TRANSCEIVER, SFP, Gigabit Ethernet, Multimode Fibers	\$300.00
P10255	PSAP HA Session Border Controller (SBC)	\$6,655.00
P10255/MY	PSAP HA Session Border Controller (SBC) - Maintenance	\$1,500.00
P10256	Data Center HA Session Border Controller (SBC)	\$18,000.00
P10256/MY	Maintenance, Data Center HA Session Border Controller (SBC)	\$3,250.00
P10290	i3 Next Generation PSAP Firewall	\$3,000.00
P10290/MS	i3 Next Generation PSAP Firewall Managed Service	\$1,250.00
P10300	i3 Next Generation Data Center Firewall	\$8,750.00

Item Number	Description	HGAC Price (USD)
P10300/MS	I3 Next Generation Data Center Firewall Managed Service	\$3,500.00
P10361	Session Capacity Expansion (10 sessions) for PSAP HA SBC	\$1,325.00
P10361/MY	Session Capacity Expansion (10 sessions) for PSAP HA SBC - Maintenance	\$250.00
P10382	Session Capacity Expansion (10 sessions) for Admin HA SBC	\$1,100.00
P10382/MY	Maintenance - Session Capacity Expansion (10 sessions) for Admin HA SBC	\$200.00
912833	Router for VIPER	\$2,080.00
914148	Firewall Appliance	\$1,450.00
950515	System Architecture Services (per Day)	\$1,500.00
950516	Network Provisioning Services per day	\$1,500.00
950516/H	Network Provisioning Services (/Hr)	\$200.00
950516/P	Premium for Network Provisioning Services	\$1,575.00
950520	Engineering Professional Services	\$1,500.00

PROFESSIONAL SERVICES

Item Number	Description	HGAC Price (USD)
P10257	Graphical Representation of an Installed System with Service, Host System As-Built's	\$5,500.00
P10258	Graphical Representation of an Installed System with Service, Remote PSAP As-Built's	\$1,500.00
P10294	Remote Installation Support Service (Daily)	\$1,500.00
P10295	Remote Installation Support Service (Hourly)	\$200.00
P10296	Remote Installation Non-Business Hours Support Service (Hourly)	\$300.00
P10297	Remote Installation Support - Post-Cutover Services (Daily)	\$1,500.00
P10313	Project Survey (per Site)	\$1,800.00
P10314	Professional Services (per Day)	\$1,800.00
P10315	Professional Services (per Hour)	\$300.00
P10316	Professional Services (After Hours per Hour)	\$350.00
P10317	Pre-cut Verification	\$1,800.00
P10318	Post-Cutover Services	\$1,800.00
P10319	Living Expense per Day per Person	\$250.00
P10351	Travel Fee per Person	\$1,500.00
950510	Project Management Services	10.50%
950852	Front Room Equipment Staging - Per Position	\$250.00
950853	Back Room Equipment Staging - Per Cabinet	\$1,750.00
950854	Equipment Staging Fee	\$50.00
950858	Backroom Staging - Additional work when no Cabinet	\$1,250.00
960585/RS	Rescheduling Administrative Fee	\$500.00
960835	Guest Access Roaming	\$1,500.00
960836	Windows Based Network Roaming	\$1,500.00
960837	Windows Based Local Roaming	\$1,500.00
960838	Position Based Roaming	\$1,500.00
960840	Self Maintenance Training (on Site)	\$10,000.00

TRAINING SERVICES

Item Number	Description	HGAC Price (USD)
P10087	CCS Training	\$1,500.00
P10088	ACD CCS Training	\$1,500.00
P10179	Call Handling Installation and Configuration Certification	\$6,500.00
P10281	Virtual Classroom Core Call Handling Installation & Configuration Certification Training	\$6,500.00
P10283	Virtual Classroom VIPER7 Delta Recertification Training	\$2,500.00
P10376	Train the Trainer Services	\$3,000.00
950517	Class A Standard Certification - Position Equipment	\$350.00
950518	Class A Standard Certification - Back Room Equipment	\$1,750.00
960780	Administrator Training	\$1,500.00
960801	User Training	\$1,500.00
960802	Technical Training Services (Full Class of 4 Students, Max 8hrs Day)	\$2,000.00
960834	Call Handling Troubleshooting Training	\$2,500.00

MAINTENANCE SERVICES

Item Number	Description	HGAC Price (USD)
P10349	Total Protection Service, Primary Position	\$2,500.00
P10350	Total Protection Service, Dark Back-up Position	\$250.00
P10380	Total Protection Service, Primary Position per Day	\$6.85
P10381	Total Protection Service, Dark Back-up Position per Day	\$6.68
914143	Symantec EndPoint Protection Manager (EPM) - 1 year	\$63.00
950999/VU	Antivirus Signature Update Service	\$495.00
950999/DEDOSM/1	Dedicated On-Site Maintenance - Year 1	\$157,500.00
950999/DEDOSM/1	Dedicated On-Site Maintenance - Year 2	\$160,650.00
950999/DEDOSM/1	Dedicated On-Site Maintenance - Year 3	\$163,863.00
950999/DEDOSM/1	Dedicated On-Site Maintenance - Year 4	\$167,140.26
950999/DEDOSM/1	Dedicated On-Site Maintenance - Year 5	\$170,483.07
950999/DEDOSM/1	Dedicated On-Site Maintenance - Year 6	\$173,892.73
950999/DEDOSM/1	Dedicated On-Site Maintenance - Year 7	\$177,370.58
950999/HPMN1/1	Hardware Protect Multi-Node System - /Position - Year 2	\$367.50
950999/HPMN1/1	Hardware Protect Multi-Node System - /Position - Year 3	\$374.85
950999/HPMN1/1	Hardware Protect Multi-Node System - /Position - Year 4	\$382.35
950999/HPMN1/1	Hardware Protect Multi-Node System - /Position - Year 5	\$389.99
950999/HPMN1/1	Hardware Protect Multi-Node System - /Position - Year 6	\$397.79
950999/HPMN1/1	Hardware Protect Multi-Node System - /Position - Year 7	\$405.75
950999/HPMN1-BRD/1	Hardware Protect Multi-Node System - /Back Room Deployment - Year 2	\$2,100.00
950999/HPMN1-BRD/1	Hardware Protect Multi-Node System - /Back Room Deployment - Year 3	\$2,142.00
950999/HPMN1-BRD/1	Hardware Protect Multi-Node System - /Back Room Deployment - Year 4	\$2,184.84

Item Number	Description	HGAC Price (USD)
950999/HPMN1-BRD/1	Hardware Protect Multi-Node System - /Back Room Deployment - Year 5	\$2,228.54
950999/HPMN1-BRD/1	Hardware Protect Multi-Node System - /Back Room Deployment - Year 6	\$2,273.11
950999/HPMN1-BRD/1	Hardware Protect Multi-Node System - /Back Room Deployment - Year 7	\$2,318.57
950999/HPMN1-BU/1	Hardware Protect Multi-Node System - /Pos - Back Up Position - Year 2	\$36.75
950999/HPMN1-BU/1	Hardware Protect Multi-Node System - /Pos - Back Up Position - Year 3	\$37.49
950999/HPMN1-BU/1	Hardware Protect Multi-Node System - /Pos - Back Up Position - Year 4	\$38.23
950999/HPMN1-BU/1	Hardware Protect Multi-Node System - /Pos - Back Up Position - Year 5	\$39.00
950999/HPMN1-BU/1	Hardware Protect Multi-Node System - /Pos - Back Up Position - Year 6	\$39.78
950999/HPMN1-BU/1	Hardware Protect Multi-Node System - /Pos - Back Up Position - Year 7	\$40.57
950999/HPMN1-S/1	Hardware Protect Multi-Node System - /Pos - Supplemental Position - Year 2	\$183.75
950999/HPMN1-S/1	Hardware Protect Multi-Node System - /Pos - Supplemental Position - Year 3	\$187.43
950999/HPMN1-S/1	Hardware Protect Multi-Node System - /Pos - Supplemental Position - Year 4	\$191.17
950999/HPMN1-S/1	Hardware Protect Multi-Node System - /Pos - Supplemental Position - Year 5	\$195.00
950999/HPMN1-S/1	Hardware Protect Multi-Node System - /Pos - Supplemental Position - Year 6	\$198.90
950999/HPMN1-S/1	Hardware Protect Multi-Node System - /Pos - Supplemental Position - Year 7	\$202.87
950999/HPMN1-3/1	Hardware Protection Multi-Node Sys Back Room - /Node - Year 2	\$2,100.00
950999/HPMN1-3/1	Hardware Protection Multi-Node Sys Back Room - /Node - Year 3	\$2,142.00
950999/HPMN1-3/1	Hardware Protection Multi-Node Sys Back Room - /Node - Year 4	\$2,184.84
950999/HPMN1-3/1	Hardware Protection Multi-Node Sys Back Room - /Node - Year 5	\$2,228.54
950999/HPMN1-3/1	Hardware Protection Multi-Node Sys Back Room - /Node - Year 6	\$2,273.11
950999/HPMN1-3/1	Hardware Protection Multi-Node Sys Back Room - /Node - Year 7	\$2,318.57
950999/HPSA1/1	Hardware Protection Stand Alone System - /Position - Year 2	\$420.00
950999/HPSA1/1	Hardware Protection Stand Alone System - /Position - Year 3	\$428.40
950999/HPSA1/1	Hardware Protection Stand Alone System - /Position - Year 4	\$436.97
950999/HPSA1/1	Hardware Protection Stand Alone System - /Position - Year 5	\$445.71
950999/HPSA1/1	Hardware Protection Stand Alone System - /Position - Year 6	\$454.62
950999/HPSA1/1	Hardware Protection Stand Alone System - /Position - Year 7	\$463.71
950999/HPSA1-BU/1	Hardware Protect Stand Alone Sys - /Pos - Back Up Position - Year 2	\$42.00
950999/HPSA1-BU/1	Hardware Protect Stand Alone Sys - /Pos - Back Up Position - Year 3	\$42.84
950999/HPSA1-BU/1	Hardware Protect Stand Alone Sys - /Pos - Back Up Position - Year 4	\$43.70
950999/HPSA1-BU/1	Hardware Protect Stand Alone Sys - /Pos - Back Up Position - Year 5	\$44.57
950999/HPSA1-BU/1	Hardware Protect Stand Alone Sys - /Pos - Back Up Position - Year 6	\$45.46
950999/HPSA1-BU/1	Hardware Protect Stand Alone Sys - /Pos - Back Up Position - Year 7	\$46.37
950999/HPSA1-S/1	Hardware Protect Stand Alone Sys - /Pos - Supplemental Position - Year 2	\$210.00
950999/HPSA1-S/1	Hardware Protect Stand Alone Sys - /Pos - Supplemental Position - Year 3	\$214.20
950999/HPSA1-S/1	Hardware Protect Stand Alone Sys - /Pos - Supplemental Position - Year 4	\$218.48
950999/HPSA1-S/1	Hardware Protect Stand Alone Sys - /Pos - Supplemental Position - Year 5	\$222.85
950999/HPSA1-S/1	Hardware Protect Stand Alone Sys - /Pos - Supplemental Position - Year 6	\$227.31
950999/HPSA1-S/1	Hardware Protect Stand Alone Sys - /Pos - Supplemental Position - Year 7	\$231.86
950999/ONS1-1/1	On-Site Maintenance, (per position / year for 1 to 10 positions) - Year 1	\$3,150.00
950999/ONS1-1/1	On-Site Maintenance, (per position / year for 1 to 10 positions) - Year 2	\$3,213.00
950999/ONS1-1/1	On-Site Maintenance, (per position / year for 1 to 10 positions) - Year 3	\$3,277.26
950999/ONS1-1/1	On-Site Maintenance, (per position / year for 1 to 10 positions) - Year 4	\$3,342.81
950999/ONS1-1/1	On-Site Maintenance, (per position / year for 1 to 10 positions) - Year 5	\$3,409.66
950999/ONS1-1/1	On-Site Maintenance, (per position / year for 1 to 10 positions) - Year 6	\$3,477.85
950999/ONS1-1/1	On-Site Maintenance, (per position / year for 1 to 10 positions) - Year 7	\$3,547.41
950999/ONS1-1-BU/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys – Back Up Position - Year 1	\$315.00
950999/ONS1-1-BU/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys – Back Up Position - Year 2	\$321.30
950999/ONS1-1-BU/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys – Back Up Position - Year 3	\$327.73
950999/ONS1-1-BU/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys – Back Up Position - Year 4	\$334.28
950999/ONS1-1-BU/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys – Back Up Position - Year 5	\$340.97
950999/ONS1-1-BU/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys – Back Up Position - Year 6	\$347.79
950999/ONS1-1-BU/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys – Back Up Position - Year 7	\$354.74
950999/ONS1-1-S/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys - Supplemental Position - Year 1	\$1,575.00
950999/ONS1-1-S/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys - Supplemental Position - Year 2	\$1,606.50
950999/ONS1-1-S/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys - Supplemental Position - Year 3	\$1,638.63
950999/ONS1-1-S/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys - Supplemental Position - Year 4	\$1,671.40
950999/ONS1-1-S/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys - Supplemental Position - Year 5	\$1,704.83
950999/ONS1-1-S/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys - Supplemental Position - Year 6	\$1,738.93
950999/ONS1-1-S/1	On-Site Maint - 1 Year/Pos - 1 to 10 pos sys - Supplemental Position - Year 7	\$1,773.71
950999/ONS1-2/1	On-Site Maintenance (1 Year), (per position / per year for 11 to 20 positions) - Year 1	\$2,887.50
950999/ONS1-2/1	On-Site Maintenance (1 Year), (per position / per year for 11 to 20 positions) - Year 2	\$2,945.25
950999/ONS1-2/1	On-Site Maintenance (1 Year), (per position / per year for 11 to 20 positions) - Year 3	\$3,004.16
950999/ONS1-2/1	On-Site Maintenance (1 Year), (per position / per year for 11 to 20 positions) - Year 4	\$3,064.24
950999/ONS1-2/1	On-Site Maintenance (1 Year), (per position / per year for 11 to 20 positions) - Year 5	\$3,125.52
950999/ONS1-2/1	On-Site Maintenance (1 Year), (per position / per year for 11 to 20 positions) - Year 6	\$3,188.03
950999/ONS1-2/1	On-Site Maintenance (1 Year), (per position / per year for 11 to 20 positions) - Year 7	\$3,251.79
950999/ONS1-2-BU/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys – Back Up Position - Year 1	\$288.75
950999/ONS1-2-BU/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys – Back Up Position - Year 2	\$294.53

Item Number	Description	HGAC Price (USD)
950999/ONS1-2-BU/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys – Back Up Position - Year 3	\$300.42
950999/ONS1-2-BU/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys – Back Up Position - Year 4	\$306.42
950999/ONS1-2-BU/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys – Back Up Position - Year 5	\$312.55
950999/ONS1-2-BU/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys – Back Up Position - Year 6	\$318.80
950999/ONS1-2-BU/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys – Back Up Position - Year 7	\$325.18
950999/ONS1-2-S/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys - Supplemental Position - Year 1	\$1,443.75
950999/ONS1-2-S/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys - Supplemental Position - Year 2	\$1,472.63
950999/ONS1-2-S/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys - Supplemental Position - Year 3	\$1,502.08
950999/ONS1-2-S/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys - Supplemental Position - Year 4	\$1,532.12
950999/ONS1-2-S/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys - Supplemental Position - Year 5	\$1,562.76
950999/ONS1-2-S/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys - Supplemental Position - Year 6	\$1,594.02
950999/ONS1-2-S/1	On-Site Maint - 1 Year/Pos - 11 to 20 pos sys - Supplemental Position - Year 7	\$1,625.90
950999/ONS1-3/1	On-Site Maintenance (1 Year), (per position / per year for 21+ positions) - Year 1	\$2,625.00
950999/ONS1-3/1	On-Site Maintenance (1 Year), (per position / per year for 21+ positions) - Year 2	\$2,677.50
950999/ONS1-3/1	On-Site Maintenance (1 Year), (per position / per year for 21+ positions) - Year 3	\$2,731.05
950999/ONS1-3/1	On-Site Maintenance (1 Year), (per position / per year for 21+ positions) - Year 4	\$2,785.67
950999/ONS1-3/1	On-Site Maintenance (1 Year), (per position / per year for 21+ positions) - Year 5	\$2,841.38
950999/ONS1-3/1	On-Site Maintenance (1 Year), (per position / per year for 21+ positions) - Year 6	\$2,898.21
950999/ONS1-3/1	On-Site Maintenance (1 Year), (per position / per year for 21+ positions) - Year 7	\$2,956.18
950999/ONS1-3-BU/1	On-Site Maint - 1 Year/Pos – 21+ pos sys – Back Up Position - Year 1	\$262.50
950999/ONS1-3-BU/1	On-Site Maint - 1 Year/Pos – 21+ pos sys – Back Up Position - Year 2	\$267.75
950999/ONS1-3-BU/1	On-Site Maint - 1 Year/Pos – 21+ pos sys – Back Up Position - Year 3	\$273.11
950999/ONS1-3-BU/1	On-Site Maint - 1 Year/Pos – 21+ pos sys – Back Up Position - Year 4	\$278.57
950999/ONS1-3-BU/1	On-Site Maint - 1 Year/Pos – 21+ pos sys – Back Up Position - Year 5	\$284.14
950999/ONS1-3-BU/1	On-Site Maint - 1 Year/Pos – 21+ pos sys – Back Up Position - Year 6	\$289.82
950999/ONS1-3-BU/1	On-Site Maint - 1 Year/Pos – 21+ pos sys – Back Up Position - Year 7	\$295.62
950999/ONS1-3-S/1	On-Site Maint - 1 Year/Pos – 21+ pos sys - Supplemental Position - Year 1	\$1,312.50
950999/ONS1-3-S/1	On-Site Maint - 1 Year/Pos – 21+ pos sys - Supplemental Position -Year 2	\$1,338.75
950999/ONS1-3-S/1	On-Site Maint - 1 Year/Pos – 21+ pos sys - Supplemental Position -Year 3	\$1,365.53
950999/ONS1-3-S/1	On-Site Maint - 1 Year/Pos – 21+ pos sys - Supplemental Position -Year 4	\$1,392.84
950999/ONS1-3-S/1	On-Site Maint - 1 Year/Pos – 21+ pos sys - Supplemental Position -Year 5	\$1,420.69
950999/ONS1-3-S/1	On-Site Maint - 1 Year/Pos – 21+ pos sys - Supplemental Position -Year 6	\$1,449.11
950999/ONS1-3-S/1	On-Site Maint - 1 Year/Pos – 21+ pos sys - Supplemental Position -Year 7	\$1,478.09
950999/OSU/1	Operating System Update Service - Per System Back Room - Year 1	\$519.75
950999/OSU/1	Operating System Update Service - Per System Back Room - Year 2	\$530.15
950999/OSU/1	Operating System Update Service - Per System Back Room - Year 3	\$540.75
950999/OSU/1	Operating System Update Service - Per System Back Room - Year 4	\$551.56
950999/OSU/1	Operating System Update Service - Per System Back Room - Year 5	\$562.59
950999/OSU/1	Operating System Update Service - Per System Back Room - Year 6	\$573.85
950999/OSU/1	Operating System Update Service - Per System Back Room - Year 7	\$585.32
950999/PRO1/1	Software Protection and Remote Technical Support - 1 Year/Position - Year 1	\$630.00
950999/PRO1/1	Software Protection and Remote Technical Support - 1 Year/Position - Year 2	\$642.60
950999/PRO1/1	Software Protection and Remote Technical Support - 1 Year/Position - Year 3	\$655.45
950999/PRO1/1	Software Protection and Remote Technical Support - 1 Year/Position - Year 4	\$668.56
950999/PRO1/1	Software Protection and Remote Technical Support - 1 Year/Position - Year 5	\$681.93
950999/PRO1/1	Software Protection and Remote Technical Support - 1 Year/Position - Year 6	\$695.57
950999/PRO1/1	Software Protection and Remote Technical Support - 1 Year/Position - Year 7	\$709.48
950999/PRO1-BU/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Back Up Pos - Year 1	\$63.00
950999/PRO1-BU/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Back Up Pos - Year 2	\$64.26
950999/PRO1-BU/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Back Up Pos - Year 3	\$65.55
950999/PRO1-BU/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Back Up Pos - Year 4	\$66.86
950999/PRO1-BU/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Back Up Pos - Year 5	\$68.19
950999/PRO1-BU/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Back Up Pos - Year 6	\$69.56
950999/PRO1-BU/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Back Up Pos - Year 7	\$70.95
950999/PRO-S/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Supplemental Pos - Year 1	\$315.00
950999/PRO-S/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Supplemental Pos - Year 2	\$321.30
950999/PRO-S/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Supplemental Pos - Year 3	\$327.73
950999/PRO-S/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Supplemental Pos - Year 4	\$334.28
950999/PRO-S/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Supplemental Pos - Year 5	\$340.97
950999/PRO-S/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Supplemental Pos - Year 6	\$347.79
950999/PRO-S/1	Soft Protect and Remote Tech Support - 1 Year/Pos – Supplemental Pos - Year 7	\$354.74
950999/SUB1/1	Software Subscription Service - 1 Year/Position	\$1,575.00
950999/SUB1-BU/1	Software Sub Service - 1 Year/Position – Back Up Position	\$157.50
950999/SUB1/1	Software Sub Service - 1 Year/Position – Supplemental Position	\$787.50
Arizona Customers Only		
950999/PRO1/PR - YR1	Software Protection & Remote Technical Support/per pos - Daily Pro-rate - Year 1	\$1.73
950999/SUB1/PR - YR1	Software Subscription/per pos - Daily Pro-rate - Year 1	\$4.32

POWER LOCATE

Item Number	Description	HGAC Price (USD)
P10149	Power Locate Annual Recurring Fee for PSAPs with 1-4 positions	\$1,500.00
P10150	Power Locate Annual Recurring Fee for PSAPs with 5-10 positions	\$3,900.00
P10151	Power Locate Annual Recurring Fee for PSAPs with 11+ positions	\$11,400.00

POWER METRICS

Item Number	Description	HGAC Price (USD)
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Item Number	Description	HGAC Price (USD)
P10190/1	Power Metrics SQL License	\$1,000.00
P10192	Power Metrics Advanced - Service set-up: No RDDM	\$2,250.00
P10193/1	Power Metrics Advanced - Data Collector: single RDDM	\$4,000.00
P10194/1	Power Metrics Advanced - Data Collector: single RDDM: MIS Enabled	\$4,700.00
P10195/1	Power Metrics Advanced - Data Collector: single RDDM-Server Class	\$7,000.00
P10196/1	Power Metrics Advanced - Extra Data Collector	\$3,100.00
P10197/1	Power Metrics Advanced - Extra Data Collector: RDDM -Server Class	\$5,800.00
P10198	Power Metrics - Service set-up: No RDDM	\$3,000.00
P10199/1	Power Metrics - Data Collector: single RDDM	\$4,700.00
P10200/1	Power Metrics - Data Collector: single RDDM: MIS Enabled	\$4,700.00
P10201/1	Power Metrics - Data Collector: single RDDM-Server Class	\$8,750.00
P10202/1	Power Metrics - Extra Data Collector: RDDM	\$3,100.00
P10203/1	Power Metrics - Extra Data Collector: RDDM-Server Class	\$5,800.00
P10205	Power Metrics Advanced - 1-2 pos. annual service per PSAP	\$1,904.00
P10206	Power Metrics Advanced - 3-4 pos. annual service per PSAP	\$2,124.00
P10207	Power Metrics Advanced - 5-9 pos. annual service per PSAP	\$2,610.00
P10208	Power Metrics Advanced - 10-19 pos. annual service per PSAP	\$3,095.00
P10209	Power Metrics Advanced - 20-39 pos. annual service per PSAP	\$3,580.00
P10210	Power Metrics Advanced - 40-75 pos. annual service per PSAP	\$4,066.00
P10211	Power Metrics Advanced - 76+ pos. annual service per PSAP	\$12,133.00
P10219	Power Metrics Suite - Annual access contract per PSAP	\$960.00
P10221	Power Metrics - 1-4 pos. annual service per PSAP	\$1,650.00
P10222	Power Metrics - 5-9 pos. annual service per PSAP	\$2,300.00
P10264/1	Power Metrics Advanced - NEBS-Compliant Data Collector	\$8,950.00
P10265/1	Power Metrics Advanced - Extra NEBS-Compliant Data Collector	\$7,450.00
P10301	Power Metrics Suite - Agent Statistics Module	\$1,250.00
P10302	Power Metrics Suite - Ad-Hoc and Raw Data Activity Audit Module	\$1,250.00
P10303	Power Metrics Suite - Friendly Trunk Line Name Manager Module	\$1,250.00
P10304	Power Metrics Suite - Abandoned Call Workstation Summary Report	\$450.00
P10306	Power Metrics Suite - Class of Service ALI Change Summary Report	\$450.00
P10308	Power Metrics Suite - Dynamic Class of Service Report	\$450.00
P10309	Power Metrics Suite - Top 20 Busiest Hours Graphing Breakdown Enhancement Report	\$450.00
P10310	Power Metrics Suite - Snapshot Report	\$450.00
P10311	Power Metrics Suite - Real-Time Dashboard One Time Fee	\$1,300.00
P10312	Power Metrics Suite - Real-Time Dashboard Annual Recurring Fee per PSAP	\$1,560.00
P10320	ECaTS - TXT29-1-1 Reporting Setup Fee	\$400.00
P10321	ECaTS - TXT29-1-1 Service Fee	\$566.40
P10322	ECaTS - Wireless Routing Analysis Transfer Codes	\$3,200.00
P10323	ECaTS - Wireless Routing Shape File Loading	\$400.00
P10324	ECaTS - Wireless Routing PSAP Service Fee	\$1,560.00
P10325	ECaTS - Staffing Module Per PSAP Setup	\$400.00
P10326	ECaTS - Staffing Module Per PSAP Service Fee (applies to systems of more than 35 PSAPs)	\$240.00
P10327	ECaTS - Staffing Module Per Position Service Fee (applies to systems of 35 PSAPs or less)	\$48.00
P10328	ECaTS - Reporting Package Bundles (3 reports)	\$230.40
P10329	ECaTS - Reporting Package Bundles (6 reports)	\$470.40
P10330	ECaTS - Reporting Package Bundles (9 reports)	\$652.80
P10331	ECaTS - Customization Development	\$180.00
P10332	ECaTS - Additional Training	\$2,000.00
960108/3	Power Metrics Basic Online Training	\$395.00

## ECATS

Item Number	Description	HGAC Price (USD)
AO-AGNTMOD	ECaTS - Agent Module License	\$1,000.00
AO-AUDITMOD	ECaTS - Audit Module License	\$1,000.00
ES-T1-MIS	Tier 1 : 0-24,999K (1-2 Pos)	\$304.00
ES-T2-MIS	Tier 2 : 25K - <50K (3-4 Pos)	\$327.60
ES-T3-MIS	Tier 3 : 50K - <250K (5-9 Pos)	\$379.60
ES-T4-MIS	Tier 4 : 250K - <500K (10-19 Pos)	\$431.60
ES-T5-MIS	Tier 5 : 500K - <1M (20-39 Pos)	\$483.60
ES-T6-MIS	Tier 6 : 1M - <2M (40-75 Pos)	\$535.60
ES-T7-MIS	Tier 7 : 2M+ (76 + Pos)	\$1,400.00
ES-BU-MIS	Backup PSAP	\$200.00
ES-T1-i3	Tier 1 : 0-24,999K (1-2 Pos)	\$304.00
ES-T2-i3	Tier 2 : 25K - <50K (3-4 Pos)	\$327.60
ES-T3-i3	Tier 3 : 50K - <250K (5-9 Pos)	\$379.60
ES-T4-i3	Tier 4 : 250K - <500K (10-19 Pos)	\$431.60
ES-T5-i3	Tier 5 : 500K - <1M (20-39 Pos)	\$483.60
ES-T6-i3	Tier 6 : 1M - <2M (40-75 Pos)	\$535.60
ES-T7-i3	Tier 7 : 2M+ (76 + Pos)	\$1,400.00
ES-BU-i3	Backup PSAP	\$200.00
ES-T1-MISi3	Tier 1 : 0-24,999K (1-2 Pos)	\$353.00
ES-T2-MISi3	Tier 2 : 25K - <50K (3-4 Pos)	\$376.60
ES-T3-MISi3	Tier 3 : 50K - <250K (5-9 Pos)	\$428.60
ES-T4-MISi3	Tier 4 : 250K - <500K (10-19 Pos)	\$480.60
ES-T5-MISi3	Tier 5 : 500K - <1M (20-39 Pos)	\$532.60
ES-T6-MISi3	Tier 6 : 1M - <2M (40-75 Pos)	\$584.60
ES-T7-MISi3	Tier 7 : 2M+ (76 + Pos)	\$1,449.00
ES-BU-MISi3	Backup PSAP	\$249.00
T11-SETUP	MIS Add-on Setup	\$400.00
T11-TRN	MIS Add-on Training	\$100.00
T11-SERVICE	MIS Add-on Reports Monthly Service	\$49.00
T10-SETUP	ESinet i3 Logger Setup	\$400.00
T10-TRN	ESinet i3 Logger Training	\$100.00
T10-SERVICE	ESinet i3 Logger Reports Monthly Service	\$49.00



Item Number	Description	HGAC Price (USD)
DB-SETUP	Dashboard Setup	\$900.00
DB-TRN	Dashboard Training	\$100.00
DB-SERVICE	Dashboard Monthly Service	\$100.00
T9-SETUP	Text-to-911 Reports Setup	\$400.00
T9-TRN	Text-to-911 Reports Training	\$100.00
T9-SERVICE	Text-to-911 Reports Monthly Service	\$59.00
WR-TC-SETUP	WRA Transfer Code Setup (Provides mapping for 18 codes)	\$3,800.00
WR-TRN	WRA Training	\$200.00
WR-SF-SETUP	WRA Shape File Loading Setup	\$500.00
WR-SERVICE	WRA Monthly Service	\$162.50
AO-BRP-3	Monthly Reporting Package Bundles (3 reports)	\$24.00
AO-BRP-6	Monthly Reporting Package Bundles (6 reports)	\$49.00
AO-BRP-9	Monthly Reporting Package Bundles (9 reports)	\$68.00
AO-BRP-ADDON	Additional Report Added to Existing Reporting Package Bundle	\$12.00
ECATS-MIS-A-T1	ECaTS MIS ONLY Reporting Per PSAP: Tier 1 : 0-24,999K (1-2 Pos)	\$4,548.00
ECATS-MIS-A-T2	ECaTS MIS ONLY Reporting Per PSAP: Tier 2 : 25K - <50K (3-4 Pos)	\$4,831.20
ECATS-MIS-A-T3	ECaTS MIS ONLY Reporting Per PSAP: Tier 3 : 50K - <250K (5-9 Pos)	\$5,455.20
ECATS-MIS-A-T4	ECaTS MIS ONLY Reporting Per PSAP: Tier 4 : 250K - <500K (10-19 Pos)	\$6,079.20
ECATS-MIS-A-T5	ECaTS MIS ONLY Reporting Per PSAP: Tier 5 : 500K - <1M (20-39 Pos)	\$6,703.20
ECATS-MIS-A-T6	ECaTS MIS ONLY Reporting Per PSAP: Tier 6 : 1M - <2M (40-75 Pos)	\$7,327.20
ECATS-MIS-A-T7	ECaTS MIS ONLY Reporting Per PSAP: Tier 7 : 2M+ (76 + Pos)	\$17,700.00
ECATS-MIS-A-BU	ECaTS MIS ONLY Reporting Per PSAP: Backup PSAP	\$3,300.00
ECATS-I3L-A-T1	ECaTS ESInet i3 Logger ONLY Reporting Per PSAP: Tier 1 : 0-24,999K (1-2 Pos)	\$4,548.00
ECATS-I3L-A-T2	ECaTS ESInet i3 Logger ONLY Reporting Per PSAP: Tier 2 : 25K - <50K (3-4 Pos)	\$4,831.20
ECATS-I3L-A-T3	ECaTS ESInet i3 Logger ONLY Reporting Per PSAP: Tier 3 : 50K - <250K (5-9 Pos)	\$5,455.20
ECATS-I3L-A-T4	ECaTS ESInet i3 Logger ONLY Reporting Per PSAP: Tier 4 : 250K - <500K (10-19 Pos)	\$6,079.20
ECATS-I3L-A-T5	ECaTS ESInet i3 Logger ONLY Reporting Per PSAP: Tier 5 : 500K - <1M (20-39 Pos)	\$6,703.20
ECATS-I3L-A-T6	ECaTS ESInet i3 Logger ONLY Reporting Per PSAP: Tier 6 : 1M - <2M (40-75 Pos)	\$7,327.20
ECATS-I3L-A-T7	ECaTS ESInet i3 Logger ONLY Reporting Per PSAP: Tier 7 : 2M+ (76 + Pos)	\$17,700.00
ECATS-I3L-A-BU	ECaTS ESInet i3 Logger ONLY Reporting Per PSAP: Backup PSAP	\$3,300.00
ECATS-MIS+I3L-A-T1	ECaTS MIS Call Handling Reporting AND ESInet i3 Logger Reporting Per PSAP: Tier 1 : 0-24,999	\$5,604.00
ECATS-MIS+I3L-A-T2	ECaTS MIS Call Handling Reporting AND ESInet i3 Logger Reporting Per PSAP: Tier 2 : 25K - <50K	\$5,887.20
ECATS-MIS+I3L-A-T3	ECaTS MIS Call Handling Reporting AND ESInet i3 Logger Reporting Per PSAP: Tier 3 : 50K - <250K	\$6,511.20
ECATS-MIS+I3L-A-T4	ECaTS MIS Call Handling Reporting AND ESInet i3 Logger Reporting Per PSAP: Tier 4 : 250K - <500K	\$7,135.20
ECATS-MIS+I3L-A-T5	ECaTS MIS Call Handling Reporting AND ESInet i3 Logger Reporting Per PSAP: Tier 5 : 500K - <1M	\$7,759.20
ECATS-MIS+I3L-A-T6	ECaTS MIS Call Handling Reporting AND ESInet i3 Logger Reporting Per PSAP: Tier 6 : 1M - <2M	\$8,383.20
ECATS-MIS+I3L-A-T7	ECaTS MIS Call Handling Reporting AND ESInet i3 Logger Reporting Per PSAP: Tier 7 : 2M+ (76 + Pos)	\$18,756.00
ECATS-MIS+I3L-A-T8	ECaTS MIS Call Handling Reporting AND ESInet i3 Logger Reporting Per PSAP: Backup PSAP	\$4,356.00
ECATS-MIS-ADD-A	ECaTS MIS Add-on Per PSAP (only applicable as add-on to ESInet i3 Reporting ARC)	\$1,056.00
ECATS-I3-ADD-A	ECaTS i3 Add-on Per PSAP (only applicable as add-on to MIS Call Handling Reporting ARC)	\$1,056.00
ECATS-VM-A	Viper Module Per PSAP	\$0.00
ECATS-SMS-ADD-A	ECaTS Text-2-911 Add-on Per PSAP	\$874.56
ECATS-DASHBOARD-MIS-A	ECaTS MIS Dashboard Per PSAP	\$1,533.36
ECATS-DASHBOARD-I3-A	ECaTS ESInet i3 Layer Dashboard Per PSAP	\$2,013.36
ECATS-DASHBOARD-MIS+I3-A	ECaTS MIS Dashboard & ESInet i3 Dashboard	\$3,213.36
ECATS-WRA-P1-A	ECaTS Wireless Routing Analysis Reporting Suite	\$2,841.00
ECATS-WRA-P2-A	ECaTS WRA Reporting Suite & Routing Sheet Import Management Tool	\$3,816.00
ECATS-WRA-PS-ADD-A	ECaTS Adding WRA Routing Sheet Management Tool to WRA Reporting Suite Phase 1	\$975.00
ECATS-WRA-P2-ADD-O-A	ECaTS Adding WRA Routing Sheet Management Tool to Existing WRA Reporting Suite (Applicable to PSAPs)	\$1,896.00
ECATS-WRA-P2-ADD-OT-O	ECaTS Deployment Fee Per PSAP for the importing of routing sheets, setup and configuration	\$500.00
AO-BRP-3-A	ECaTS Silver Bundle - 3 Reports	\$288.00
AO-BRP-6-A	ECaTS Gold Bundle - 6 Reports	\$588.00
AO-BRP-9-A	ECaTS Platinum Bundle - 9 Reports	\$816.00
AO-BRP-ADDON-A	ECaTS (1) Report Add-on	\$144.00
PS-JAD	ECaTS 3rd Party Integration JAD and Prototyping Cost Per Hour	\$225.00
PS-TRVL	ECaTS Travel and Room/Board Per Day	\$1,800.00
ES-HIST	ECaTS Historical Data Loading Cost Per Hour	\$225.00
PS-TRAINING	ECaTS Additional On-Site Training Per Session	\$2,400.00
ECATS-DASHBOARD-I3-O	i3 Layer - Phase 1 (PSAP View)	\$112.00
ECATS-DASHBOARD-I3-O-A	i3 Layer - Phase 1 (PSAP View)	\$1,344.00
ECATS-DASHBOARD-I3-OT-O	i3 Dashboard setup fees	\$0.00
ECATS-DASHBOARD-MIS+I3	MIS & i3 Phase 1 (PSAP View)	\$214.22
ECATS-DASHBOARD-MIS+I3-A	MIS & i3 Phase 1 (PSAP View)	\$2,570.69
ECATS-DASHBOARD-MIS+I3-O	MIS & i3 Phase 1 (PSAP View)	\$192.00
ECATS-DASHBOARD-MIS+I3-O-A	MIS & i3 Phase 1 (PSAP View)	\$2,304.00
ECATS-WRA-P1	WRA Phase 1 only	\$189.40
ECATS-WRA-P2	WRA Phase 1 & 2	\$254.40
ECATS-WRA-PS-ADD	Adding WRA Phase 2 to Phase 1	\$65.00

TXT29-1-1

Item Number	Description	HGAC Price (USD)
A511ARF1	TXT29-1-1 A511 Annual Recurring Fee per PSAP (1-4 seats)	\$750.00
A511ARF2	TXT29-1-1 A511 Annual Recurring Fee per PSAP (5-10 seats)	\$1,950.00
A511ARF3	TXT29-1-1 A511 Annual Recurring Fee per PSAP (11+ seats)	\$5,700.00
A511OTF	TXT29-1-1 A511 One-time-fee per PSAP (all sizes)	\$1,250.00
ITXTARF1	TXT29-1-1 Annual Recurring Fee per PSAP (1-4 Seats)	\$1,500.00
ITXTARF2	TXT29-1-1 Annual Recurring Fee per PSAP (5-10 Seats)	\$3,900.00
ITXTARF3	TXT29-1-1 Annual Recurring Fee per PSAP (11+ Seats)	\$11,400.00
ITXTOTF2	TXT29-1-1 One-time-fee per PSAP (1-4 seats)	\$1,250.00
ITXTOTF4	TXT29-1-1 One-time-fee per PSAP (5-10 seats)	\$3,250.00
ITXTOTF6	TXT29-1-1 One-time-fee per PSAP (11+ seats)	\$9,500.00
P10062	ITS Service (Annual)	\$1,800.00
P10063	ITS Equipment	\$2,475.00
P10148	TXT29-1-1 ALL Router Monitoring	\$85.00
P10277	Text29-1-1 ESInet Aggregation Installation	\$7,000.00
P10278	Text29-1-1 ESInet Aggregation Endpoint Support	\$150.00

Item Number	Description	HGAC Price (USD)
P10383	TXT29-1-1 Translation One-time setup fee per PSAP (all sizes)	\$995.00
P10384	TXT29-1-1 Translation Annual Recurring fee per PSAP (1-4 positions)	\$1,495.00
P10385	TXT29-1-1 Translation Annual Recurring fee per PSAP (5-10 positions)	\$3,195.00
P10386	TXT29-1-1 Translation Annual Recurring fee per PSAP (11-20 positions)	\$4,995.00
P10387	TXT29-1-1 Translation Annual Recurring fee per PSAP (21-40 positions)	\$6,895.00
P10388	TXT29-1-1 Translation Annual Recurring fee per PSAP (41+ positions)	\$9,195.00
TCCOTF4	TCC Provisioning Change Fee per PSAP	\$1,700.00
WBUSARF1	TXT29-1-1 Back-Up Web Service Annual Recurring Fee per PSAP (1-4 Seats)	\$825.00
WBUSARF2	TXT29-1-1 Back-Up Web Service Annual Recurring Fee per PSAP (5-10 Seats)	\$2,140.00
WBUSARF3	TXT29-1-1 Back-Up Web Service Annual Recurring Fee per PSAP (11-24 Seats)	\$6,270.00
WBUSARF4	TXT29-1-1 Back-Up Web Service Annual Recurring Fee per PSAP (25+ Seats)	\$7,400.00
WXTARF1	TXT29-1-1 Web Annual Recurring Fee per PSAP (1-4 seats)	\$1,500.00
WXTARF2	TXT29-1-1 Web Annual Recurring Fee per PSAP (5-10 seats)	\$3,900.00
WXTARF3	TXT29-1-1 Web Annual Recurring Fee per PSAP (11+ seats)	\$11,400.00
WXTINT1	TXT29-1-1 Web Initiation Feature Annual Recurring Fee per PSAP (1-4 seats)	\$750.00
WXTINT2	TXT29-1-1 Web Initiation Feature Annual Recurring Fee per PSAP (5-10 seats)	\$2,345.00
WXTINT3	TXT29-1-1 Web Initiation Feature Annual Recurring Fee per PSAP (11+ seats)	\$6,560.00
WXTOTF1	TXT29-1-1 Web One Time Fee per PSAP (1-4 seats)	\$1,250.00
WXTOTF2	TXT29-1-1 Web One Time Fee per PSAP (5-10 seats)	\$3,250.00
WXTOTF3	TXT29-1-1 Web One Time Fee per PSAP (11+ seats)	\$9,500.00

SECULORE

Item Number	Description	HGAC Price (USD)
P10236	SecuLore Solutions - Paladin Overwatch - Annual subscription	\$30,000.00
P10238	SecuLore Solutions - CyberBenchmark - OTF	\$8,500.00
P10239	SecuLore Solutions - Cybersecurity Analytics - hourly	\$225.00
P10241	SecuLore Solutions - Cyber Hygiene 4 hour training - OTF	\$6,000.00
P10244	SecuLore Solutions - CyberBenchmark - Reporting on Additional Network Segments	\$2,000.00
P10245	SecuLore Solutions - Paladin Overwatch - Additional Device	\$12,000.00

INTUITUS

Item Number	Description	HGAC Price (USD)
INT-CSLT-VAR	Consulting Fees, Variable	\$350.00
INT-HDW-SMA-MY	MAINTENANCE - Intuitus - Security management appliance yearly maintenance	\$3,500.00
INT-HDW-SMA-N	Hardware - Intuitus - Security management appliance	\$7,000.00
INT-LIC-1C4G	Licenses Fees, 1C-4G	\$1,740.17
INT-LIC-2C4G	Licenses Fees, 2C-4G	\$3,564.86
INT-MDR-T1	Intuitus MDR service for over 35 positions	\$76,285.71
INT-MDR-T2	Intuitus MDR service for 21 to 35 positions	\$56,571.43
INT-MDR-T3	Intuitus MDR service for 11 to 20 positions	\$28,285.71
INT-MDR-T4	Intuitus MDR service for 1 to 10 positions	\$9,428.57
INT-MDR-T5	Intuitus MDR service (test environments)	\$1,750.00

GIS SERVICES

Item Number	Description	HGAC Price (USD)
GIS-MA-NG	NG9-1-1 GIS Data Readiness – Assessment, Analysis, and Recommendations Report	\$5,000.00
GIS-SER-AN1	GIS Analyst (per hour)	\$135.00
GIS-SER-PM2	GIS Senior Technical Project Manager (per hour)	\$112.00
P10269	Spatial Pro, License and Setup Fees	\$1,000.00
P10335	Spatial Manager Annual Fee	\$.01
P10337	GIS - Spatial Pro	\$6,000.00
P10338	TDMS (geoMSAG) One Time Charge	\$.02
P10339	TDMS (geoMSAG) Annual Fee	\$.01
P10340	NG9-1-1 GIS Onboarding – One Time Charge	\$.05
P10342	GIS Training (per hour)	\$100.00
P10343	Data Project, New	\$.30
P10344	Data Project, Update	\$.10

SCC

Item Number	Description	HGAC Price (USD)
P10279	Third Party License for SCC User	\$0.00
P10280	Third Party License for SCC Administrator	\$0.00
SCC-ADMIN/A	Concurrent Administrator License Annual	\$2,268.00
SCC-DP	GIS Data Prep	\$2,500.00
SCC-DU/1	Map Data Update Service Once per Year	\$1,200.00
SCC-DU/2	Map Data Update Service 2 Times per Year	\$1,920.00
SCC-DU/4	Map Data Update Service 4 Times per Year	\$3,600.00
SCC-DU/6	Map Data Update Service 6 Times per Year	\$4,200.00
SCC-RC	Position Provisioning	\$400.00
SCC-TRN-ADMIN	SCC Administrator Training	\$1,500.00
SCC-TRN-USER	SCC User Training	\$1,500.00
SCC-USER-10/A	Concurrent User License (6-10 Users) Annual	\$1,890.00
SCC-USER-20/A	Concurrent User License (11-20 Users) Annual	\$1,814.40
SCC-USER-5/A	Concurrent User License (1-5 Users) Annual	\$1,965.60
SCC-USER-50/A	Concurrent User License (21-50+ Users) Annual	\$1,738.80

MAPFLEX

Item Number	Description	HGAC Price (USD)
GIS-SER-UPDT	MapFlex Data Update Service	\$1,000.00
GIS-SER-UPDT/2	MapFlex Data Update Service, Package of 2 full service GIS updates	\$1,800.00
GIS-SER-UPDT/4	MapFlex Data Update Service, Package of 4 full service GIS updates	\$3,600.00
GIS-SER-UPDT/6	MapFlex Data Update Service, Package of 6 full service GIS updates	\$5,200.00
MF-DMS	MapFlex 9-1-1 Client License	\$2,768.85

Item Number	Description	HGAC Price (USD)
MF-DMSBU	MapFlex 9-1-1 Client License (Backup)	\$276.89
MF-DMSBU/U	MapFlex 9-1-1 Client License Upgrade (Backup)	\$276.89
MF-DMSD-ENT	MapFlex 9-1-1 Client License DS (41 or more Positions)	\$2,490.00
MF-DMSD-ENT/U	MapFlex 9-1-1 Client License Upgrade DS (41 or more Positions)	\$1,245.00
MF-DMSD-10	MapFlex 9-1-1 Client License DS (6-10 Positions)	\$3,795.00
MF-DMSD-10/U	MapFlex 9-1-1 Client License Upgrade DS (6-10 Positions)	\$1,897.50
MF-DMSD-20	MapFlex 9-1-1 Client License DS (11-20 Positions)	\$3,416.00
MF-DMSD-20/U	MapFlex 9-1-1 Client License Upgrade DS (11-20 Positions)	\$1,708.00
MF-DMSD-30	MapFlex 9-1-1 Client License DS (21-30 Positions)	\$3,074.00
MF-DMSD-30/U	MapFlex 9-1-1 Client License Upgrade DS (21-30 Positions)	\$1,537.00
MF-DMSD-40	MapFlex 9-1-1 Client License DS (31-40 Positions)	\$2,767.00
MF-DMSD-40/U	MapFlex 9-1-1 Client License Upgrade DS (31-40 Positions)	\$1,383.50
MF-DMSD-5	MapFlex 9-1-1 Client License DS (1-5 Positions)	\$3,995.00
MF-DMSD-5/U	MapFlex 9-1-1 Client License Upgrade DS (1-5 Positions)	\$1,997.50
MF-DMS-CBU	MapFlex Client License - Failover Backup Position	\$399.00
MF-DMS-CBU/U	MapFlex Client License Upgrade - Failover Backup Position	\$399.00
MF-DMS-ENT	MapFlex 9-1-1 Client License (41 or more positions)	\$1,568.70
MF-DMS-ENT/U	MapFlex 9-1-1 Client License Upgrade (41 or more Positions)	\$784.35
MF-DMS-RENS	MapFlex Client License Renewal (1-5 pos)	\$150.00
MF-DMS-10	MapFlex 9-1-1 Client License (6-10 positions)	\$2,390.85
MF-DMS-10/U	MapFlex 9-1-1 Client License Upgrade (6-10 Positions)	\$1,195.43
MF-DMS-20	MapFlex 9-1-1 Client License (11-20 positions)	\$2,152.08
MF-DMS-20/U	MapFlex 9-1-1 Client License Upgrade (11-20 Positions)	\$1,076.04
MF-DMS-30	MapFlex 9-1-1 Client License (21-30 positions)	\$1,936.62
MF-DMS-30/U	MapFlex 9-1-1 Client License Upgrade (21-30 Positions)	\$968.31
MF-DMS-40	MapFlex 9-1-1 Client License (31-40 positions)	\$1,743.21
MF-DMS-40/U	MapFlex 9-1-1 Client License Upgrade (31-40 Positions)	\$871.61
MF-DMS-5	MapFlex 9-1-1 Client License (1-5 positions)	\$2,516.85
MF-DMS-5/U	MapFlex 9-1-1 Client License Upgrade (1-5 Positions)	\$1,258.43
MF-DMS/U	MapFlex 9-1-1 Client Upgrade	\$1,384.43
MF-DP-NEW	MapFlex GIS Data Prep - New System or Major Version Upgrade	\$2,500.00
MF-DP-UPG	MapFlex GIS Data Prep - Minor Version Upgrade	\$1,500.00
MF-DU	MapFlex Data Update, Rebuild, and Provision - 1 Service	\$1,000.00
MF-GSE-SUP	MapFlex GSE Updates, Annual Support and Maintenance (Per Year, 2-5)	\$2,516.85
MF-HW	MapFlex Server Hardware	\$6,500.00
MF-HWBU	MapFlex Backup Server Hardware	\$4,500.00
MF-HW-LC	MapFlex Server Hardware - Low Capacity	\$3,000.00
MF-LIS-SUP	MapFlex 911 Listener Annual Support and Maintenance (Per Year, 2-5)	\$372.96
MF-SRV	MapFlex Server License	\$9,995.00
MF-SRV-ENT	MapFlex Server License (41 or more positions)	\$6,995.00
MF-SRV-ENT/U	MF-SRV-ENT/UMapFlex Server License Upgrade (41 or more Positions)	\$3,497.50
MF-SRV-SUP	MapFlex Server Support and Maintenance	\$2,569.00
MF-SRV-SUPE	MapFlex Server Support and Maintenance (41 or more pos)	\$1,399.00
MF-SRV-SUP10	MapFlex Server Support and Maintenance (6-10 pos)	\$699.00
MF-SRV-SUP20	MapFlex Server Support and Maintenance (11-20 pos)	\$799.00
MF-SRV-SUP30	MapFlex Server Support and Maintenance (21-30 pos)	\$999.00
MF-SRV-SUP40	MapFlex Server Support and Maintenance (31-40 pos)	\$1,199.00
MF-SRV-SUP5	MapFlex Server Support and Maintenance (1-5 pos)	\$599.00
MF-SRV-10	MapFlex Server License (6-10 positions)	\$3,495.00
MF-SRV-10/U	MapFlex Server License Upgrade (6-10 Positions)	\$1,747.50
MF-SRV-20	MapFlex Server License (11-20 positions)	\$3,995.00
MF-SRV-20/U	MapFlex Server License Upgrade (11-20 Positions)	\$1,997.50
MF-SRV-30	MapFlex Server License (21-30 positions)	\$4,995.00
MF-SRV-30/U	MapFlex Server License Upgrade (21-30 Positions)	\$2,497.50
MF-SRV-40	MapFlex Server License (31-40 positions)	\$5,995.00
MF-SRV-40/U	MapFlex Server License Upgrade (31-40 Positions)	\$2,997.50
MF-SRV-5	MapFlex Server License (1-5 positions)	\$2,995.00
MF-SRV-5/U	MapFlex Server License Upgrade (1-5 Positions)	\$1,497.50
MF-SRV/U	MapFlex Server Upgrade	\$4,997.50
P10121	Remote MapFlex Configuration	\$1,500.00

MAPSAG

Item Number	Description	HGAC Price (USD)
MS-SUP-CL	MapSAG Annual Support and Maintenance - Concurrent License	\$2,300.00
MS-SUP-SU	MapSAG Annual Support and Maintenance - Single User	\$1,950.00

EDB

Item Number	Description	HGAC Price (USD)
EDB-VIP	Emergency Data Broker VIPER Enablement	\$0.00

MULTIMEDIA

Item Number	Description	HGAC Price (USD)
P10375/ARC/MEDPOS	Multimedia panel Position ARC	\$1,323.00
P10375/MRC/MEDPOS	Multimedia panel (API) Position MRC	\$175.00
P10375/OTF/MEDPOS	Multimedia panel (API) Position setup price	\$75.00
P10375/OTF/PSAP	Multimedia PSAP setup price (Browser or API)	\$3,000.00

MANAGED SERVICES

Item Number	Description	HGAC Price (USD)
912991/S	VaaS Power 911	\$1,500.00

	Regulatory Services Flat Rate Pricing Shown Below	
LDMALI	Location Data Management with LVF Functionality*	Flat-rate pricing
LDMNET	Location Data Management Network Services*	Flat-rate pricing
MLTALI	Multi Line Telephone Systems ALI*	Flat-rate pricing

Item Number	Description	HGAC Price (USD)
EXTALI	Data Extracts*	Flat-rate pricing
PMREP	Performance Metrics Reporting*	Flat-rate pricing
ALICHG	ALI Format Changes*	\$975.00
PFSALI	Professional Services - Location Data Management*	Hourly rate shown below

\* This service may not be available through the HGAC Buy catalog in all jurisdictions.

Regulatory Services Flat Rate Pricing:	
TN Threshold	Flat Rate Pricing
1- 6,400 TNs	\$350.00
6,401 - 9,400 TNs	\$500.00
9,401-14,000 TNs	\$700.00
14,001-18,600 TNs	\$950.00
18,601 - 26,000 TNs	\$1,300.00
26,001 - 34,500 TNs	\$1,650.00
34,501 - 48,500 TNs	\$2,350.00
48,501 - 58,000 TNs	\$2,750.00
58,001 - 63,900 TNs	\$3,150.00
63,901 - 73, 500 TNs	\$3,650.00
73,501 - 83,200 TNs	\$4,100.00
83,201 - 93,900 TNs	\$4,600.00
93,901 - 115,500 TNs	\$5,100.00
115, 501- 125,900 TNs	\$5,750.00
125,901 - 135,500 TNs	\$6,550.00

Regulatory Services - Professional Services Hourly Rate:	
Item	Hourly Rate
Principal Consultant	\$150.00
Network/Technical Consultant	\$150.00
Senior Consultant	\$100.00
GIS Analyst	\$100.00
Program Manager/Program Account Manager	\$90.00
Training Specialist	\$75.00
Regulatory Specialist	\$75.00
Documentation Specialist	\$50.00
DIU Analyst	\$40.00

	Advanced 9-1-1 Routing Services	
A911100	i3 NGCS Routing and Location Data Management - MRC Per Population	\$0.09
A911101	Intrado Executive Dashboard Monthly Recurring Fee per License	\$275.00

(\*) Note - Population Source is Latest US Census Data

CUSTOMIZATION CATEGORIES PRICING

Category	Customization Description	Price Minimum	Price Maximum
D-Other	Circuit (ex: MPLS, other) - Cost depends on Availability and Bandwidth Requirements (per Circuit)	\$250 Monthly Recurring Fee (MRF)	5,000 MRF